Live Online Help from Librarians- All Day, Every Day

With NCknows, you will be able to connect to a librarian at any time. By typing messages back and forth we will be able to give you answers, articles and more. It's easy and safe.

Disconnected? Your firewall may be the problem. Learn how to configure it to use NCknows. If you are still having problems, contact us.

NCknows does not work with Netscape 7.x or Mozilla 5.x. Please check our technical requirements for help.

NCknows can help you:

- Find answers to your research questions.
- Connect you to business, consumer health and other information specialists.
- Take advantage of NC LIVE, North Carolina's collection of online articles, statistics and information.
- Connect to the wealth of NC libraries around the state.