Program Review Final Report

for

Dental Hygiene

Submitted to

Dr. Eric McKeithan, President (and serving as interim Vice President of Instruction)

by

Program Review Committee Chair:
Robert Philpott, Dean of Vocational/Technical Education

Program Review Team:
Mary Ellen Naylor, Dental Hygiene Program Director
Regina McBarron, Allied Health Department Chair
Amanda Lee, Assistant Vice President of Instructional Operations
John Ward, Public Services Department Chair
Marie Bergh-Cook, Early Childhood Education Instructor
Matthew Thomas, Career and Job Placement Specialist
Patsy Lackey, Administrative Assistant to the VP of Institutional Effectiveness

Signatures:

Lead Instructor: Mary E. Naylor

Instructional Dean: [Signature]
I. List of Team Members

Mary Ellen Naylor, Dental Hygiene Program Director  
Regina McBarron, Allied Health Department Chair  
Robert Philpott, Dean Technical/Vocational Education  
Amanda Lee, Assistant Vice President of Instructional Operations  
John Ward, Public Services Department Chair  
Marie Bergi-Cook, Early Childhood Education Instructor  
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II. Analysis of Results:

A. Strengths

There is a cap of 12 students per year in the Dental Hygiene program. The program is filled to capacity each fall.

The graduation rate is very good in the program.

The Dental Hygiene program is accredited by the Commission on Dental Accreditation of the American Dental Association.

The pass rate on the National Board Exam has been 100% for three consecutive years.

Instructors are enthusiastic, professional, and talented, and maintain certifications and participate in other professional development activities to remain current in their field.

The Advisory Committee is active, a good cross section of the dental profession and very supportive of the program.

Students participated in 600 hours of service to the community in the CFCC clinic.

The Dental Hygiene and Dental Assisting students work together as a team in the clinic and this provides excellent working experience for the students.

On the Graduating Student Opinion Survey, 92% of respondents indicated they were satisfied with the quality of the program. One respondent omitted the question.

On the Currently Enrolled Student Survey, 94.44% of respondents indicated they are satisfied with the quality of instruction and the overall program.
Most of the program objectives in Strategic Planning on Line (SPOL) are student learning outcomes. Assessment is performed by someone other than the instructor.

B. Weaknesses

The facility is small and shared with the Dental Assisting program which limits practice time for students.

The two vacuum pumps in the lab are old and have already been rebuilt at least once.

C. Opportunities

The dental industry is now requiring employees to know how to use paperless technology. Ten computer work stations are needed for the lab in order for students to be proficient in the technology and have job skills required by the industry.

Threats

If the aging equipment goes down this would not allow students to gain the hands on experience required by the program. The equipment is expensive and budget constraint could hinder replacement of the equipment.

There are 12 dental hygiene programs in the state. This could cause the job market to become saturated and cause difficulty for our graduates to find jobs. Only two hygienist are allowed in each dentist office and thus limits job availability.

III. Committee Recommendations

The team recommended that the college:

Continue program with recommendations.

Continue to stay up to date with equipment and supplies by requesting funds for needed equipment, equipment repair and supplies at the annual budget hearings.

Start the planning process for a major rehab for the aging facility. Include cost of chairs and other equipment to consider progressive replacement. Plan for an alternative location if needed during the rehab.

The lead instructor is commended for bringing stability, high standards and leadership to the program and for staying abreast of changes in the industry.

Review again in five years.