Program Review Final Report

for

Pharmacy Technology

Submitted to

Dr. Eric McKeithan, President (and serving as interim Vice President of Instruction)

by

Program Review Committee Chair:
Robert Philpott, Dean of Vocational/Technical Education

Program Review Team:
Kathy Ballard, Pharmacy Technology Program Director
Robert Philpott, Dean of Vocational/Technical Education
Dr. Barbara Hanson, Vice President of Instruction
Regina McBarron, Allied Health Department Chair
Patsy Lackey, Administrative Assistant Institutional Effectiveness
Jason Rogers, Marine Technology Department Chair
Mary Ellen Naylor, Dental Hygiene Program Director
Matthew Thomas, Career and Job Placement Specialist

Signatures:

Program Director: Kathy L Ballard

Instructional Dean: 

Lead Instructor:  


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Monday, April 27, 2009, 9:00 a.m.

I. List of Team Members

Kathy Ballard, Pharmacy Technology Program Director  
Robert Philpott, Dean of Vocational/Technical Education  
Dr. Barbara Hanson, Vice President of Instruction  
Regina McBarron, Allied Health Department Chair  
Patsy Lackey, Administrative Assistant Institutional Effectiveness  
Jason Rogers, Marine Technology Department Chair  
Mary Ellen Naylor, Dental Hygiene Program Director  
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II. Analysis of Results:

A. Strengths

Program is accredited by the American Society of Health Systems Pharmacists (ASHP).

Instructor is enthusiastic, professional, continues to work in the field and is involved in numerous professional development activities to stay current in the field.

Enrollment is increasing.

Graduation rate is steady.

The Advisory Committee is very loyal and active. Program accreditation requires that the Committee meet twice a year and have official by-laws.

On the Currently Enrolled Student Survey, 85.7% of responding students indicated they are satisfied with the quality of instruction and the overall program.

B. Weaknesses

The state of North Carolina does not require certification to work as a pharmacy technician.

C. Opportunities

Most of the program objectives in Strategic Planning on Line (SPOL) should be student learning outcomes. Assessments for the objectives should be made by individuals other than the instructor responsible for the outcome.
The enrollment cap for the program is 15 and has not been reached. Measures are being taken to recruit students. As the economy weakens people try to get into the health care profession. Information sessions have been provided for the public, instructor has attended school day at the public schools and the program brochure has been updated.

Many pharmacies use robotic counters for dispensing medicines. It would benefit our students if one could be purchased for the program.

CFCC Pharmacy program director could collaborate with other programs throughout the state to request that the state reform requirements for pharmacy technicians that would require technicians to be certified.

Recent curriculum changes have added an AAS in Pharmacy Technology to the NCCCS Standards. We need to determine the feasibility of offering this degree. This degree would allow students the advantage of having taken courses that will transfer.

Threats

Pharmacy chains are hiring people off the street without certifications rather than hiring graduates because they can pay them less.

III. Committee Recommendations

The team recommended that the college:

Continue program with the following recommendations.

Monitor program enrollment and continue recruitment efforts so that enrollment continues to increase.

Continue communication with other colleges with Pharmacy programs to determine the feasibility of offering the AAS degree.

Request a robotic counter during the next budget cycle.

Instructor is commended for her professionalism, leadership and participation in professional development activities to stay current in the field.

Review again in five years.