

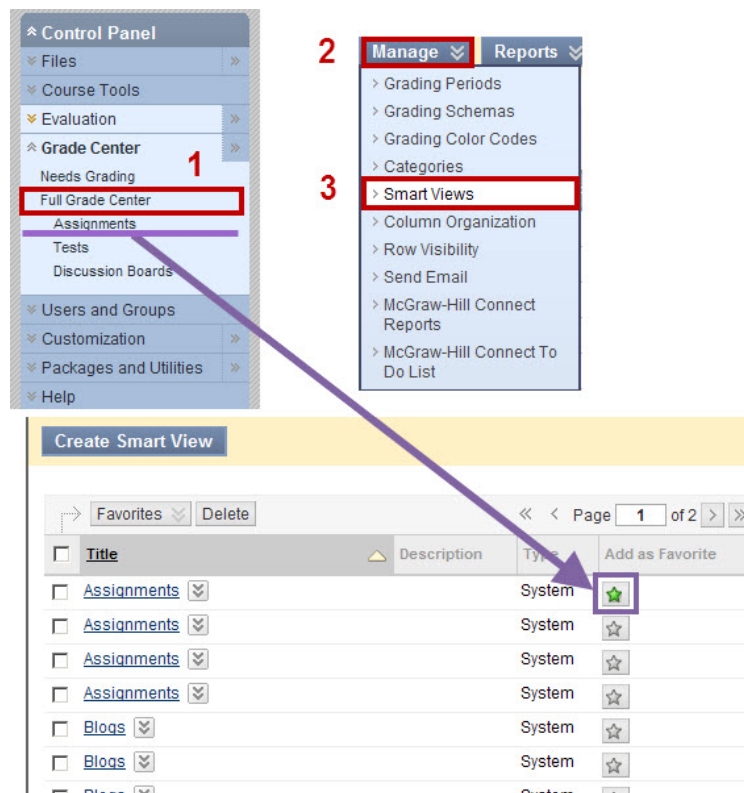
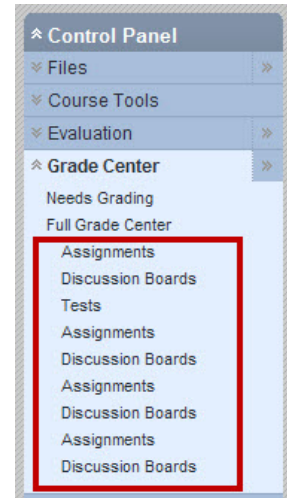
Blackboard Problems and Solutions/Workarounds

Duplicate “Smart Views” appear in Control Panel

After courses are copied from one section to another, sometimes duplicate “Smart Views” appear under Grade Center in the Control Panel. Items with a type of “System” cannot be removed but can be hidden by unselecting the star icon for that Smart View.

Solution: Hide Unwanted Smart Views

1. Click “Full Grade Center” under Grade Center in the Control Panel.
2. Click “Manage” and then “Smart Views”.
3. Click any green stars (to make them gray) next to items that you do not want to display as favorites under Grade Center. Green stars indicate that an item is a favorite and will display under Grade center.



Auto-Submit Test Feature Issue

The latest upgrade of Blackboard includes a [new auto-submit feature for the test tool](#). When this is used, it automatically closes the test when a student goes over the allotted time. It should also automatically score assessments, but it does not. It requires that the instructor go into the test and submit the test for scoring.

Solution: Until this is fixed by Blackboard, instructors enter tests where students exceeded the time limit and submit the attempt to result in a score (the same as they do for tests not using the auto-submit feature).

Course Reports Not Showing Dates Unless Run within a Calendar Month

Instructors can run Course Reports to help identify areas of access by students and by date. Currently, the individual dates of the month do not appear in the table with student names when the course is run for overlapping months (i.e. August 15-Sept. 5).


Workaround: Select a date range within the same calendar month.


2. Report Specifications

All report types will open in a new browser window upon Submit.

Select Format

Charts will not display in Excel format. Run reports in HTML or PDF format if charts are required.

★ Select a Start Date 
Enter dates as mm/dd/yyyy

★ Select an End Date 
Enter dates as mm/dd/yyyy