

Retirement/Disability Contacts

Prudential: 401(k), NC 457, NC 403(b)

- Website:
[http://www3.prudential.com/
email/retirement/IMFPWeb/
hosted_websites/cs/ncplans/](http://www3.prudential.com/email/retirement/IMFPWeb/hosted_websites/cs/ncplans/)
- Phone: 866-627-5267

Orbit: State Retirement employee portal

- Website:
[https://
orbit.myncretirement.com/](https://orbit.myncretirement.com/)
- Phone: 1-877-627-3287

NC Retirement Systems Division:

Retirement & Disability

- Website:
[https://www.nctreasurer.com/
Retirement-and-Savings/For-
Retired-Government-Employees/
Pages/Disability-Benefits.aspx](https://www.nctreasurer.com/Retirement-and-Savings/For-Retired-Government-Employees/Pages/Disability-Benefits.aspx)
- Phone:
877-627-3287



State Health Plan

Website:
www.shpnc.org

Employee Portal—Enroll
<https://shp-login.hrintouch.com>

Eligibility & Enrollment Support :
855-859-0966

Benefit Questions:
888-234-2416

Prescription Questions:
888-321-3124

Pierce Group Optional Benefits

Website:
[https://piercegrupbenefits.com/
client/capefearcommunitycollege/](https://piercegrupbenefits.com/client/capefearcommunitycollege/)

Employee Portal- BenSelect:
[https://harmony.benselect.com/
Enroll](https://harmony.benselect.com/Enroll)

Service Center:
1-888-662-7500



2019 Benefit Provider Resources

Next Open Enrollment

: October 2019

CFCC Human Resources— Benefits Contact

Website:
[http://cfcc.edu/hr/current-
employees/benefits/](http://cfcc.edu/hr/current-employees/benefits/)

Email:
benefits@cfcc.edu

Phone: 910-362-7312
Fax: 910-362-7259

AMERIFLEX—

Flexible Spending Accounts

- **Website:** www.myameriflex.com

For Directions on checking your Flexible Spending Account balance and history online (cardholders only) and accessing manual claim forms

- **Customer Service:** 888-868-3539

For questions, duplicate cards and other service questions contact: Medical or Dependent Care Customer Service.

Please fax claims to the number printed on your form

Sun Life—Dental Insurance

- Website: www.sunlife.com/us
- Customer Service: 1-800-442-7742
- Fax Claims: 1-563-242-0184

Superior - Vision Insurance

- Website: www.superiorvision.com
- Customer Service: 1-800-507-3800



Colonial Life Contacts

Website:
www.coloniallife.com

Customer Service & Wellness
Screenings:
1-800-325-4368

Claims Fax:
1-800-880-9325

How to Login: Pierce Group—BenSelect

- Username: Social Security Number with or without dashes
- Pin: Last 4 numbers of your Social Security Number followed by last 2 numbers of your Date of Birth Year

How to Login: State Health Plan—eEnroll

- Username: Your first name, the first initial of your last name, and the last 4 digits of your Social Security number
- Initial Password: Your social security number without spaces or dashes

To reset your login, please email
CFCC Human Resources at
benefits@cfcc.edu



Requesting ID Cards: State Health Plan

To request a new card or print a temporary card:

- Login to eEnroll :
<https://shp-login.hrintouch.com>
- Then login to Blue Connect
- Members may also call BCBSNC at
888-234-2416

Requesting ID Cards: Sun Life Dental:

You can view and print your ID card by:

- Going to website: <https://www.sunlifedentalbenefits.com/dental-insurance/member/seeing-dentist/>
- Select “sign in to My Dental Benefits”

Requesting ID Cards: Superior Vision

You can view and print your ID card by:

- Going to website:
<https://www.superiorvision.com/account/login/member>