

Currently Enrolled Student Survey 2008 Composite

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Report info

Report date:

Thursday, August 5, 2010 4:43:40 PM EDT

Start date:

Monday, March 10, 2008 2:30:00 PM EDT

Stop date:

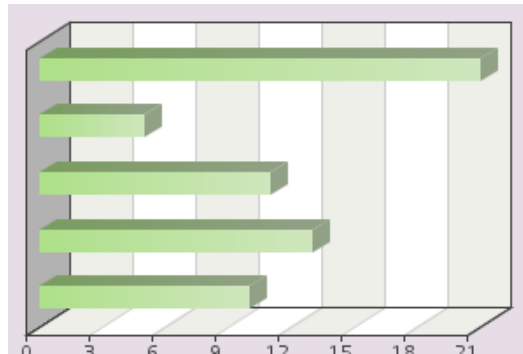
Monday, April 7, 2008 5:00:00 PM EDT

Number of completed responses:

60

Question 1

Please choose your program of study.



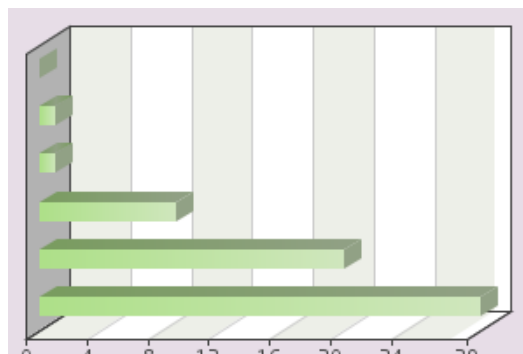
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Occupational Therapy Assistant	21	35%	35%
Heavy Equipment and Transport	5	8.33%	8.33%
Paralegal Technology	11	18.33%	18.33%
Machining Technology	13	21.67%	21.67%
Office Systems Technology	10	16.67%	16.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 2

I am meeting my educational objectives in my program of study.



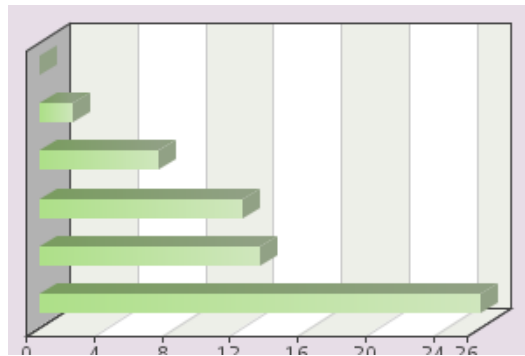
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	0	0%	0%
1 (Strongly Disagree)	1	1.67%	1.67%
2	1	1.67%	1.67%
3	9	15%	15%
4	20	33.33%	33.33%
5 (Strongly Agree)	29	48.33%	48.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 3

Courses are offered at times that meet my scheduling needs.



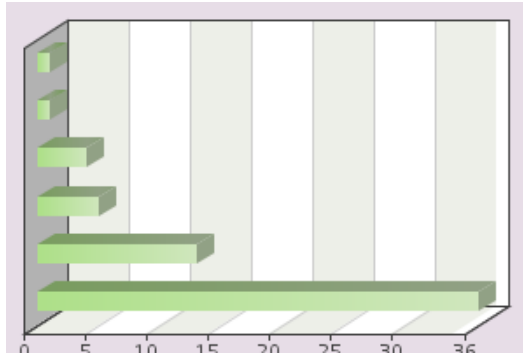
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	0	0%	0%
1 (Strongly Disagree)	2	3.33%	3.33%
2	7	11.67%	11.67%
3	12	20%	20%
4	13	21.67%	21.67%
5 (Strongly Agree)	26	43.33%	43.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 4

My major courses are up-to-date and include the content that I will need after I graduate.



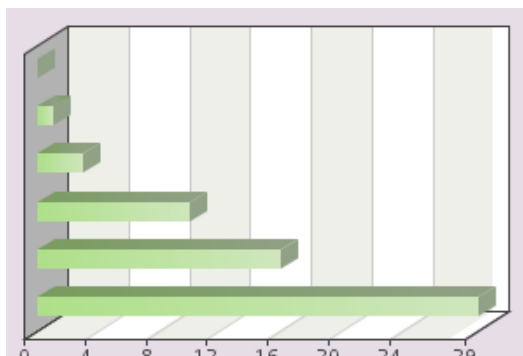
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	1	1.67%	1.67%
1 (Strongly Disagree)	1	1.67%	1.67%
2	4	6.67%	6.67%
3	5	8.33%	8.33%
4	13	21.67%	21.67%
5 (Strongly Agree)	36	60%	60%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 5

The quality of academic advising is sufficient to meet my needs.



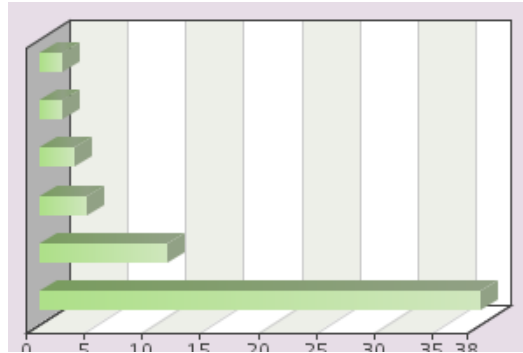
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	0	0%	0%
1 (Strongly Disagree)	1	1.67%	1.69%
2	3	5%	5.08%
3	10	16.67%	16.95%
4	16	26.67%	27.12%
5 (Strongly Agree)	29	48.33%	49.15%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 6

I have access to technology on campus that I need in my program of study.



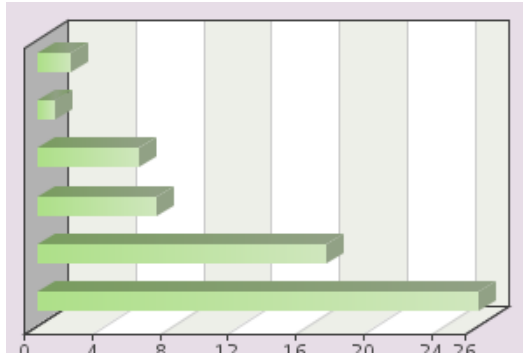
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.33%
1 (Strongly Disagree)	2	3.33%	3.33%
2	3	5%	5%
3	4	6.67%	6.67%
4	11	18.33%	18.33%
5 (Strongly Agree)	38	63.33%	63.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 7

I have access to out-of-class assistance that I need.



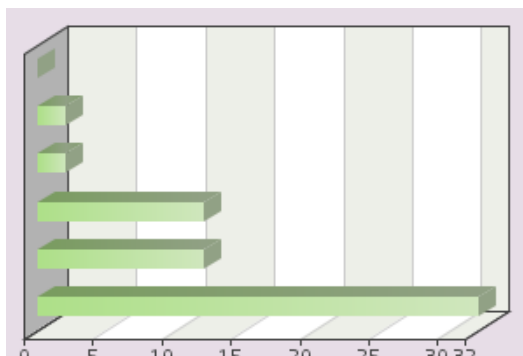
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.39%
1 (Strongly Disagree)	1	1.67%	1.69%
2	6	10%	10.17%
3	7	11.67%	11.86%
4	17	28.33%	28.81%
5 (Strongly Agree)	26	43.33%	44.07%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 8

I am satisfied with the quality of instruction that I have received in my major courses.



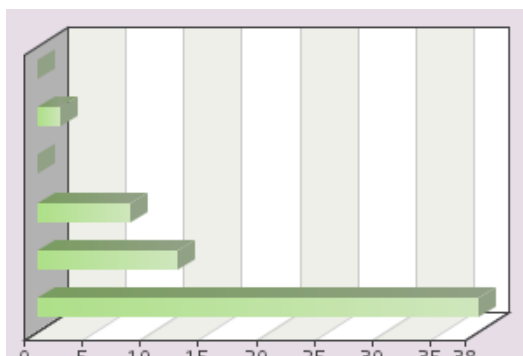
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	0	0%	0%
1 (Strongly Disagree)	2	3.33%	3.33%
2	2	3.33%	3.33%
3	12	20%	20%
4	12	20%	20%
5 (Strongly Agree)	32	53.33%	53.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 9

Overall, I am satisfied with my program of study.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	0	0%	0%
1 (Strongly Disagree)	2	3.33%	3.33%
2	0	0%	0%
3	8	13.33%	13.33%
4	12	20%	20%
5 (Strongly Agree)	38	63.33%	63.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 10

Strengths of my program are:

Text input

good teaching staff,with real world aplication taught

Great instructors, great resources.

The instructor has great amount of knowledge. Mr. ~~geary~~ has been around for a while and knows how things have changed and the best way to do things

Learning Microsoft programs

Small classes so you get to know your professors

The strengths would have to be instructors taking their time, well not really taking their time just making sure the students understand before moving on and leaving them to fend for themselves.

Completely online program allows me to juggle work and children while I finish my degree

wide variety of information

~~Susan Clarke~~ is a very thorough teacher. She teaches and reviews the material. The courses offered meet the requirements, however the instruction from some instructors is lacking.

Great coverage over a broad area of topics, multiple classes went over the same areas, so you were refreshed numerous times.

Good instructors, good classmates

Having nice machines that are up to date and the teachings that we receive make it a lot easier to learn.

The great and in-depth information that is constantly offered to us.

good instructors timely manner

Get to have lots of hands on experience

measuring

good teachers

awsomeness

On hands learning and very good instructors.

excellent instruction. Mr. ~~Geary~~ is an awesome instructor.

The strengths in the paralegal program are simply, Katz, CLARKE, RUTLEDGE-1&2!!

The strengths of my program are the teachers and the way they are available for assistance.

The instructors! ~~Debbie Amin~~ and ~~Tiffany Davis~~ are wonderful!

Great instructors, small class size, great location

The strength of the program iminates from the O.T. Director, Mrs. ~~Debbie Amin~~. She keeps everything cohesive.

Our lead instructor is very knowledgeable and energetic, eager to offer opinions and advice.

educating me for the office profession work places. I like that we have all new programs and are getting better all the time

Knowledgeable instructors, great help in North Campus learning lab. Up-to-date technology.

The teachers are knowledgeable in the subjects required and take the time to make sure you are understanding the material. I am about to graduate, and have really enjoyed this program.

Community need. Good instruction and support.

The amount of information given.

A great teacher who cares. It is a great program I am learning a lot

Hands-on lab classes.

Being aware of the needs of all people. An Holistic approach to treat a person.

Learning about what OT really is. I was a little confused at the definition but have learned much over the past year in the program.

pediatrics. assessments

close student-teacher interaction, variety of educational tools

great teachers, good one on one communication

Hands-on interaction with tools and people. Different types of learning tools, power-points, books, hands-on, research, etc. Friendly, caring instructors. Promotes creativity and student input.

both debbie and tiffany are always there to help. They actually care about us.

How well and how much detail and effort that my teachers put forth to make sure the students in my program are getting what they need both in text book and the real world experiences.

Keyboarding, Powerpoint, Excel, Access, Microsoft Word programs in general

Question 11

Recommendations that I have for improving my education at CFCC are:

Text input

Recommendations I have for CFCC students are to study and do not take for granted the ability to work and study at your own ability, and get involved within your community and school to achieve your overall goals as an exceptional student. School is not easy to all, so take advantage of the fact that your advisor and other teachers are capable of answering any questions you may have and will help you in any way.

get a copy of word perfect for the blackboard program.

Some of the books for this program really need to be updated.

I'm not sure if any classes that I still need to take teach Quick Books, but I know that this is something that would be helpful for office type work. A lot of jobs ask for it over the Microsoft programs. I would love to be able to take a class in this.

Better advising and better class availability for people who work!

I recommend that some instructors (i will not say any names) need to lighten up a bit and SLOW down and not have a chapter test every 2 or 3 days of class when the class is only twice a week. Overall I love the counselors and Mrs. Shoe She is the sweetest! thank you

i like my teacher but he is getting old and it's hard to understand him sometimes.

Online Bachelor's program in Paralegal

improve or change hydraulic class to advanced class at the north campus there are no hands on materials at our diesel shop. considering we are taking heavy equipment class we have nothing to test or diagnose any hydraulic problems we only have book info. but the north campus offers a much better class but it is not part of our curriculum we need to change our hydraulic class to the one at the north campus it may be less convenient but much more beneficial for our future profession. other than that it is pretty good but it would be nice if you could work with diferent companies(detroit, catipallar, and cummins)to become factory certified before leaving the school or offer some kind of program to become certified through the school, Cal Geary has a great program and he is a very good experienced instructor. but the hydraulics class is the only major weak spot of the program. but overall it has been a great experienced he keeps everything in good order. this program and replacement parts are very expensive along with tools but with the truck driving program it is worth spending the time and money to keep improving the diesel shop so within the next few years the diesel program should be able to take care of all of the truck driving schools truck needs.

I think that it would be helpful to base the research class around technology, rather than with just the books. I think we should research in the books as well but we should also be taught on Westlaw or Lexis Nexis. It would also be helpful if the library hours were extended. There are alot of reference books that you can only have access to during library hours. I also think that the teaching motivation is lacking in the program, I believe, we should go to the courthouse and be shown around and the teachers should be more hands on, and teach rather than handing out documents and telling you to read and go on your way.

make classes at a better time, anytime after 9am, or afternoon classes. MAKE SUMMER CLASSES AVAILIBLE ANYTIME OF THE DAMN YEAR!!!!!! I cannot do the summer courses this summer because i have prior important comentments. and this does set me back a whole lot. I am not pleased that Cape Fear Comunity college is not more flexable for the students that spend hundreds of hard earned money per semester.

Get real time computer programs that the attorney are using today. I.e softpro for real estate, Needles for Personal injury. I am sure there are others. More up to date info on what the attorneys need us to know. I learned the basics, but felt very inadequate when i actually started my internship, fortunately, I am hired on part-time with consideration for full-time at graduation. More outside class time learning, like going to DA's office,courthouse, jail, learning more real time material.

The classes need to be more in tune as to what the real world is like. More hands on practice is what is needed. Tests show only a small part of what the real world is really about. Hopefully CFCC will address this sort of issue.

more student functions

bigger shop and more machines.

NA

none

everything so far is fine

none

None

you cant improve on greatness.

The pertinent software such as softpro, lexpro. It does'nt do any good to read about operateing software, when you need the actual experience of working real scenarios on the actual software itself!!

I have no recommendations at the time

more night classes

I have three recommendations: (1) I would personally like to see, or learn more about actual occupational therapeutic techniques. (2) I think the conditions would be more conducive to learning if the students weren't bogged down with so many projects and assignments. It would be a definite help if the projects were cut by a fourth of what they are currently. It would be nice to see the program work in favor of working class adults with families, especially since this is a community college. (3) The Field-Work Site Director, Mrs. ~~Tracy Davis~~ needs to take some course work in professionalism. She has behaved quite inappropriately on a number of occasions, and that's all I will say about that.

More focus on specifics of treatment, activities which are useful for treatment.

I hope that the ACC115 will be taken out of the program for the Office System Technology and switched to a Quickbooks class. As for my keyboarding I would like to have been able to work on my keyboarding at the downtown computer lab since it is open til 8:00 pm and the Computer lab at the north campus closes at 6. But, that has a little something to do with the teacher you have whether or not she works with you by letting you do your keyboarding at home or letting you send your work to the main website. Thats for the class OST132 they use the cortez booklet

Have classes start after 9 am. Keep the Monday through Thursday schedule.

Maybe they could offer more classes that assist anatomy and physiology. This class was especially hard for my classmates and I.

Academic qualifications are met.

None

NOthing

I believe that if the teachers stick with the syllabus, instead of changing the dates as often as they do, I would do much better, and feel less stressed out.

More courses that are available at the appropriate times.

notcards bound together

friendlier office counslers that will help you keep up with your classes recommended for graduation.

na

Better parking accomidations. There are at least 20 staff spots near the gym and they are completely empty everyday and have been for the past year. My fellow students and I end up parking pretty far away when all our classes are in the L building. I think the school could work on closer parking. Especially when we have to leave later at night after we have been working on projects, we have to walk over the bridge at night.

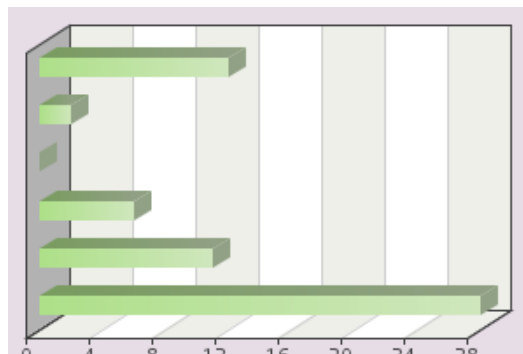
none

None

Customer Service should not be taught by Mr. LaRue because he does not explain the material satisfactorily. Mr. ~~Koch~~ needs to be more involved in explaining the english homework, and to be more explanatory all together instead of looking at his students like they are dumb, and telling them,"You're in college, figure it out."

Question 12

The Learning Lab staff is courteous.



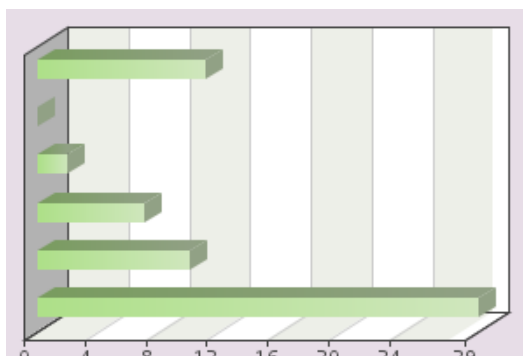
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	12	20%	20.34%
1 (Strongly Disagree)	2	3.33%	3.39%
2	0	0%	0%
3	6	10%	10.17%
4	11	18.33%	18.64%
5 (Strongly Agree)	28	46.67%	47.46%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 13

The Learning Lab operating hours are sufficient for my needs.



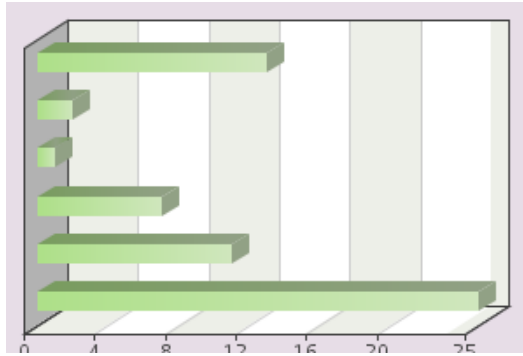
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	11	18.33%	18.64%
1 (Strongly Disagree)	0	0%	0%
2	2	3.33%	3.39%
3	7	11.67%	11.86%
4	10	16.67%	16.95%
5 (Strongly Agree)	29	48.33%	49.15%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 14

Overall, I am satisfied with the assistance I received in the Learning Lab.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	13	21.67%	22.03%
1 (Strongly Disagree)	2	3.33%	3.39%
2	1	1.67%	1.69%
3	7	11.67%	11.86%
4	11	18.33%	18.64%
5 (Strongly Agree)	25	41.67%	42.37%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 15

Comments regarding the Learning Lab:

Text input

the Learning Lab is a very helpful place to go for further references towards many different things and very good staff to help anyone at any convenient or scheduled time available.

nice kids ,very helpful and easy to learn from

I work there, so I have nothing bad to say about it.

I love it . One day my daughter had to be home from school and i had no one to watch her and i believe her name is ~~XXXX~~ the lady at the North Campus learning lab had absolutely no problem with her being in there with my while i did my work .. its GREAT!! so are the librarians !!

Being online student the hours are not sufficient to be able to study

never been

no problems

A fun time

It is very amazing.

never been to the learning lab

Never been to the learning lab.

dont use much this semester but i have in the past

never been

it gives me a chance to practice the craft.

sometimes the help is not quite up to par,; like there are a couple that will let you sit there and struggle, or just not be as willing as they ought to be to help.

We need more tutors (qualified), ~~XXXX~~ is always ready to help but she can't be everywhere!!

The learning lab is sufficient enough for me.

I have a new computer teacher, who is not easily accessed for assistance. So, when it comes to daily homework assignments, the Learning Lab has helped me a great deal.

I love going to the learning lab at the North Campus. Everyone is always just as friendly as they can be. I have always received help with whatever I needed. They are always ready to assist you and help you as much as they can. They are the best. Its always nice to be able to walk into the lab because it such a friendly atmosphere all the time.

The Learning Lab is a very cold place. I am in there twice a week, I can not proceed long periods of time because I get really cold and can not feel my hands. The staff is a little stuck up. They keep to themselves unless you need help.

~~XXXXXX~~ is a valuable asset. I wouldn't have made it without her help & expertise.
~~Linda Greer & Brandy~~ were huge helps as well. KEEP them at the North Campus.

They are helpful, but it is always so busy, sometimes you can't find a seat.

Very helpful.

none

I only used the learning lab once, but it was very beneficial.

I do not use the Learning Lab.

haven't been this year.

conveint

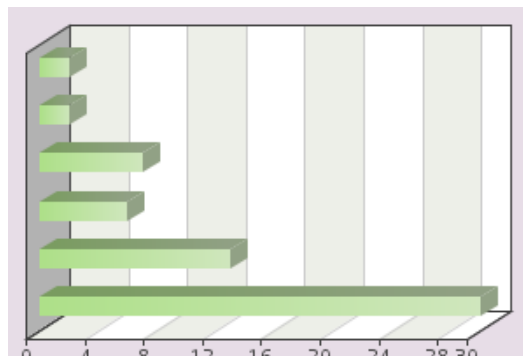
The women that I have encountered have always been friendly and helpful. They make sure that the learning lab remains quiet and has a nice learning environment.

The staff could stand to be more friendly!

Very satisfied with the help that Mrs. ~~DAWN~~ gives me. She is an excellant instructor.

Question 16

The staff person located at the admissions window is courteous.



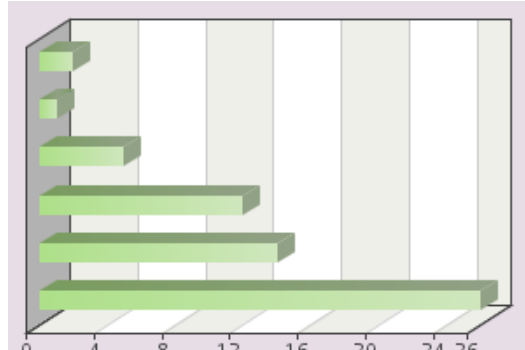
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.33%
1 (Strongly Disagree)	2	3.33%	3.33%
2	7	11.67%	11.67%
3	6	10%	10%
4	13	21.67%	21.67%
5 (Strongly Agree)	30	50%	50%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 17

The admissions staff helped me in a prompt, timely manner.



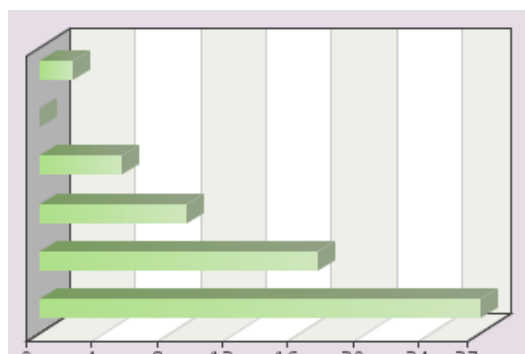
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.33%
1 (Strongly Disagree)	1	1.67%	1.67%
2	5	8.33%	8.33%
3	12	20%	20%
4	14	23.33%	23.33%
5 (Strongly Agree)	26	43.33%	43.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 18

I was able to obtain the assistance/information I was seeking from admissions.



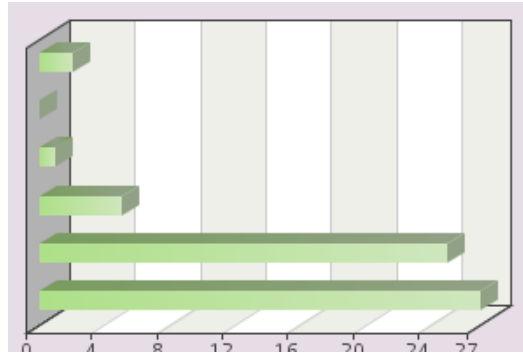
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.33%
1 (Strongly Disagree)	0	0%	0%
2	5	8.33%	8.33%
3	9	15%	15%
4	17	28.33%	28.33%
5 (Strongly Agree)	27	45%	45%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 19

Printed admissions information (course schedules, CFCC Catalog) is satisfactory.



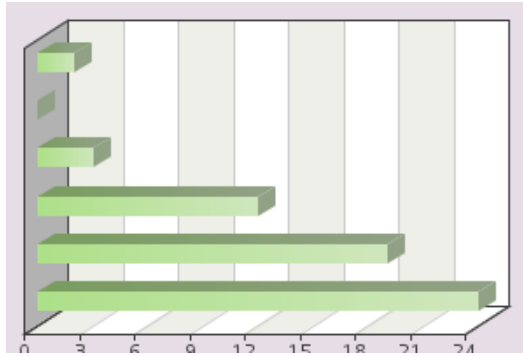
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.33%
1 (Strongly Disagree)	0	0%	0%
2	1	1.67%	1.67%
3	5	8.33%	8.33%
4	25	41.67%	41.67%
5 (Strongly Agree)	27	45%	45%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 20

Overall, I am satisfied with the admissions process.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	2	3.33%	3.33%
1 (Strongly Disagree)	0	0%	0%
2	3	5%	5%
3	12	20%	20%
4	19	31.67%	31.67%
5 (Strongly Agree)	24	40%	40%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 21

Comments regarding admissions (entering college):

Text input

No problems.

The only thing is that in the thin book with the classes and their times its a little confusing how there is a break like say it says the class starts at 1:30 -2:20 then a break and then says 2:30 - 3:50 thats all oh and i think that you should make it more clear what are the electives or free classes and that the the classes that start with 0 do not COUNT TOWARD YOUR G P A !!!!!!!!!!!!!!!

takes to lang for new students to register but registering after you are enrolled is working out great.

no problems

Its a well organized place.

Its good.

good

good job

None

n/a

~~Sue Stone~~ is amazing, the college and the students are very lucky to have her!!

The women at the desk at admissions are the only rude staff i have come across at CFCC.

North Campus: ~~Sue Stone, Lauren W.~~ (Financial Aid), ~~Joy Shottel & Scott~~ (counselors) were fantastic. They made the CFCC experience painless, easy to understand & free of headaches.

The admissions office is always helpful.

very helpful

The lady behind the counter is often in a bad mood.

N/A

Odd hours, they need to stay open longer for students who are in class all day. 4 oclock is not long enough

have not been over there lately. some have been really nice and helpful while others seem to have something better to do in the past though.

sometimes they can be rude

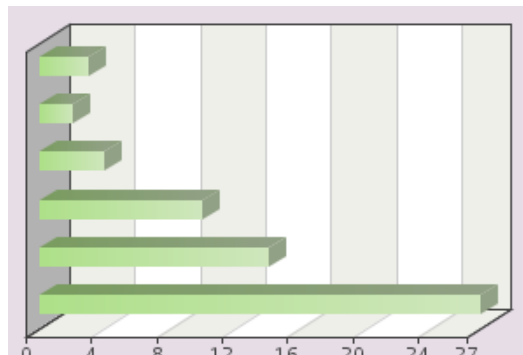
Any time I seem to have a question and go to the admissions window, I have been not greeted in a friendly manner. Sometimes I will have a question that refers to something else, but I am not sure who to ask and I have had some staff been rude and act like I am wasting their time.

When I was originally trying to get into CFCC, it was difficult at times to talk to people who actually seemed like they wanted to help me. Once I did get in touch with someone, I was able to get the information that I needed, it was just a long and aggravating process.

Everything went well but the dark headed lady at the admissions desk at the downtown campus can be a little snobby for no reason at all. But there is another lady who has helped me out at the admissions window who was very, very pleasant and she always is. Sorry I wish I knew their names but I don't

Question 22

The staff person located at the registrar's window is courteous.



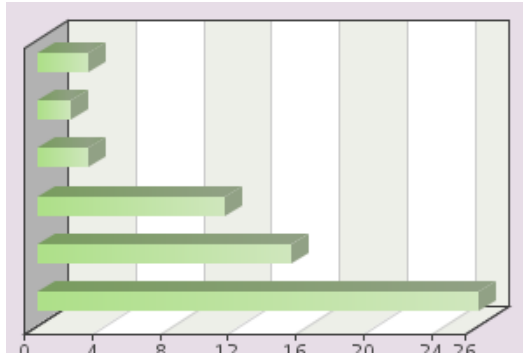
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5%
1 (Strongly Disagree)	2	3.33%	3.33%
2	4	6.67%	6.67%
3	10	16.67%	16.67%
4	14	23.33%	23.33%
5 (Strongly Agree)	27	45%	45%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 23

The registrar's staff is readily available and service is provided in a prompt, timely manner.



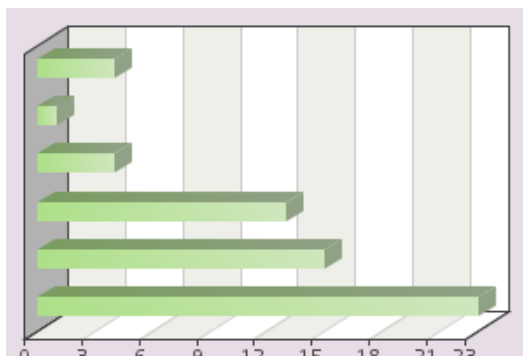
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5%
1 (Strongly Disagree)	2	3.33%	3.33%
2	3	5%	5%
3	11	18.33%	18.33%
4	15	25%	25%
5 (Strongly Agree)	26	43.33%	43.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 24

The "on-campus" registration process is satisfactory.



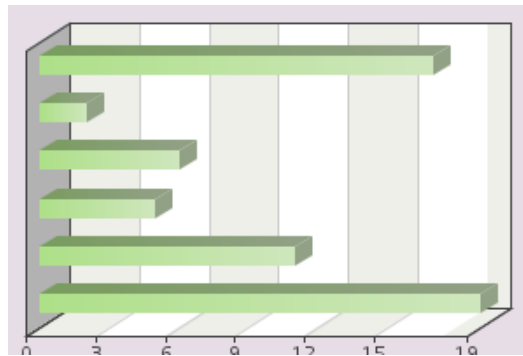
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	4	6.67%	6.67%
1 (Strongly Disagree)	1	1.67%	1.67%
2	4	6.67%	6.67%
3	13	21.67%	21.67%
4	15	25%	25%
5 (Strongly Agree)	23	38.33%	38.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 25

The TRAC telephone registration process is satisfactory.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	17	28.33%	28.33%
1 (Strongly Disagree)	2	3.33%	3.33%
2	6	10%	10%
3	5	8.33%	8.33%
4	11	18.33%	18.33%
5 (Strongly Agree)	19	31.67%	31.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 26

Based on your experience during registration, do you have any helpful suggestions?

Text input

Nothing needs to be changed.

Not really

yes

I believe that students that are reenrolling should be given more time to register. I believe that it was only one day and it should be more than that due to personal conflicts with a specific date.

make it easier for new students to enroll maybe regesting online after the current students pick there classes.

I have had pretty positive experiences during the process, keep up the good work!

more helpful

i had trouble with Trac twice, had to register through Ms. ~~Shoe~~, the last two semesters. I am not sure why I had difficulty.

nope

nope

its good idea to continue to pre register over the internet over the internet

No

NONE!

None

I could not figure out the phone system. one of the really helpful counselor's who retired, helped me register. Ok, I take it back, the registrar's staff people were rude and unhelpful as well. The women who are at the window of the registrar are the women I have found to be the least helpful.

Well, I know that it can be confusing sometimes just make sure the person knows that is registering that they dont take two classes that can be confusing if they were to take it in the same semester. Kind of like DBA110(Access) and Excel. It might need to be pointed out

Not really, they seem to always hae everything under control

Must be quik to dial! on trac, to get the class you need,sometimes starting 5 min before trac line opens.

No

No

its good

last semester i registered using trac. i completed the whole process and was told my charges. weeks later, i get a postcard in the mail saying my schedule didn't go though and i had to re-register! one of the classes i wanted was already closed! very dissappointing.

na

I think everything should be available on-line. I signed up for a mini-session and had to wait in a long line.

None, I register online.

Question 27

Other comments regarding the Registrar's office:

Text input

N/A

no but i love that i can register online

nope

NA

None

None

There are a few people in the Registrar's office that are very nice and friendly (~~Ms. Sus Shoe and Laura~~). The other ladies just are not as happy or nice to help other students.

They are always nice and friendly.

very helpful

No

N/a

n/a

na

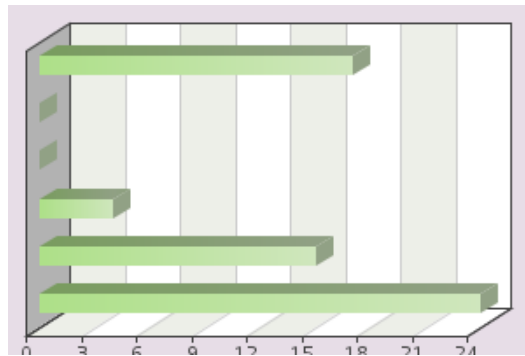
Staff should be friendlier and more helpful.

The staff needs to act like they are there to help the students out and be friendly.

During my first semester @ cfcc I had to register in the main building on either the 3rd or 4th floor and the heavy set lady they had taking down names was very rude being a new student and fresh out of high school it's people like her who discourage people from attending college.

Question 28

The Career and Testing Services (Placement Testing, Career Exploration and Job Search Services) staff is courteous.

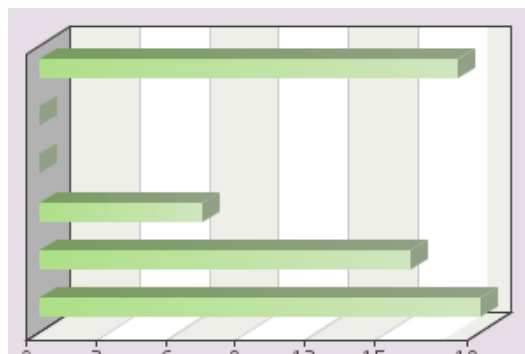


Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	17	28.33%	28.33%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	4	6.67%	6.67%
4	15	25%	25%
5 (Strongly Agree)	24	40%	40%
Not answered:	0	0%	-
Sum:	60	100%	100%
Total answered: 60			

Question 29

The Career and Testing Services staff is readily available and provides services in a prompt, timely manner.



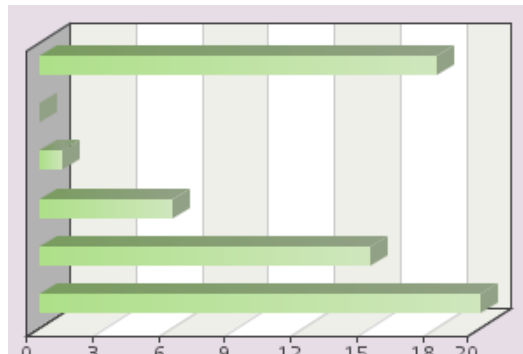
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	18	30%	30%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	7	11.67%	11.67%
4	16	26.67%	26.67%
5 (Strongly Agree)	19	31.67%	31.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 30

I was able to obtain the assistance/information I was seeking from the Career and Testing Office.



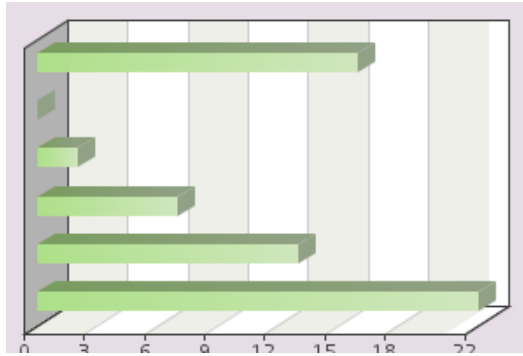
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	18	30%	30%
1 (Strongly Disagree)	0	0%	0%
2	1	1.67%	1.67%
3	6	10%	10%
4	15	25%	25%
5 (Strongly Agree)	20	33.33%	33.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 31

Placement testing is offered at sufficient intervals and at convenient times.



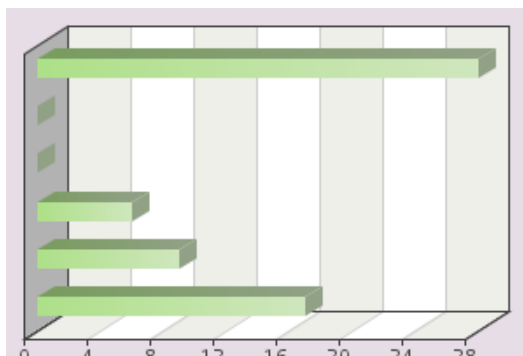
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	16	26.67%	26.67%
1 (Strongly Disagree)	0	0%	0%
2	2	3.33%	3.33%
3	7	11.67%	11.67%
4	13	21.67%	21.67%
5 (Strongly Agree)	22	36.67%	36.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 32

I am satisfied with the job search services I received in the Career and Testing Office.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	28	46.67%	46.67%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	6	10%	10%
4	9	15%	15%
5 (Strongly Agree)	17	28.33%	28.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 33

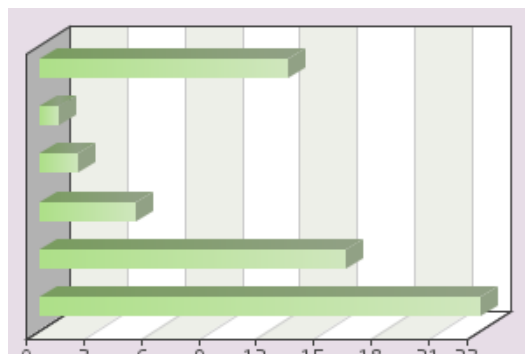
Comments regarding Career and Testing Services:

Text input

- _____ n/a
- _____ Have not dealt with this aspect of the college yet.
- _____ Found my own job.
- _____ no
- _____ NA
- _____ will use in the future
- _____ None
- _____ They are also helpful and friendly.
- _____ very helpful
- _____ I never used these services.
- _____ Not offered at convenient times. Maybe have more available?
- _____ have not been lately
- _____ na
- _____ N/A

Question 34

The staff person located at the counseling window is courteous.



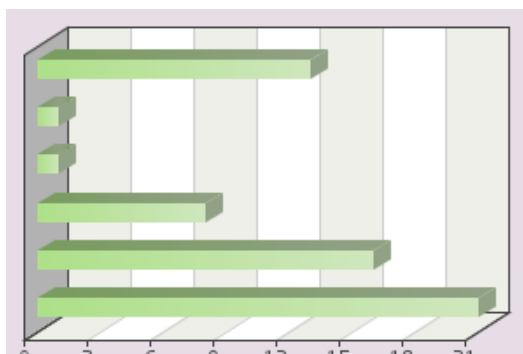
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	13	21.67%	21.67%
1 (Strongly Disagree)	1	1.67%	1.67%
2	2	3.33%	3.33%
3	5	8.33%	8.33%
4	16	26.67%	26.67%
5 (Strongly Agree)	23	38.33%	38.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 35

The counseling staff is readily available and provides services in a prompt and timely manner.



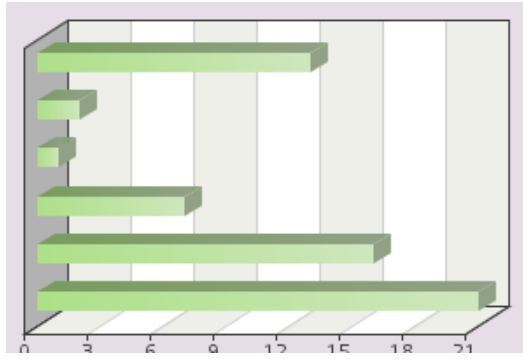
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	13	21.67%	21.67%
1 (Strongly Disagree)	1	1.67%	1.67%
2	1	1.67%	1.67%
3	8	13.33%	13.33%
4	16	26.67%	26.67%
5 (Strongly Agree)	21	35%	35%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 36

I was able to obtain the assistance/information I was seeking from the counselors.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	13	21.67%	21.67%
1 (Strongly Disagree)	2	3.33%	3.33%
2	1	1.67%	1.67%
3	7	11.67%	11.67%
4	16	26.67%	26.67%
5 (Strongly Agree)	21	35%	35%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 37

Comments regarding Counseling.

Text input

- they have helped me out soooooooooooooo much and not just with school issues personal and home problems as well they are great !!

- Have not utilized this aspect of the college.

- nope

- sue shoe knows her stuff

- Extremely helpful through out transfer process

- havent used also go to my teacher/advisor

- None

- They have always been a really great help, and I feel like I visit them often.

- very helpful

- I never used this service.

- I have not used the counseling department. In the program, we use the OT teachers.

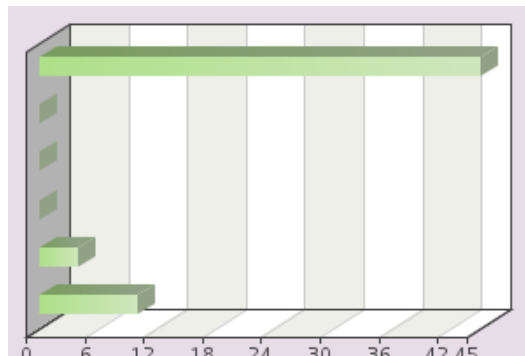
- when i was getting my AA, the counseling staff was very rude about my intent to graduate, but this was at least 2 years ago. i took AP english in highschool, but had to take ENG 111, because i was given credit for ENG 112??? it was very weird and questionable.

- na

- N/A

Question 38

The Student Disability Services staff is courteous.



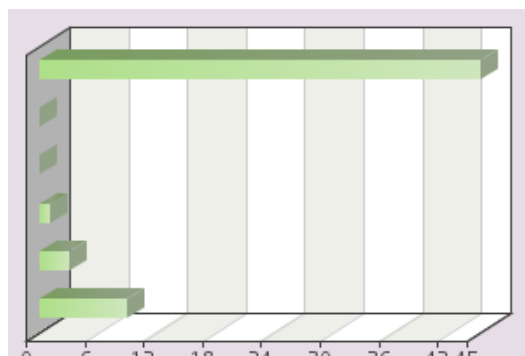
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	45	75%	76.27%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	0	0%	0%
4	4	6.67%	6.78%
5 (Strongly Agree)	10	16.67%	16.95%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 39

The Student Disability Services staff is readily available and provides services in a prompt and timely manner.



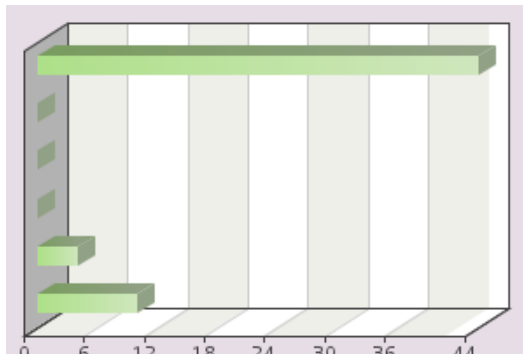
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	45	75%	77.59%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	1	1.67%	1.72%
4	3	5%	5.17%
5 (Strongly Agree)	9	15%	15.52%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 40

I was able to obtain the assistance/information I was seeking from the Disability Services Office.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	44	73.33%	75.86%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	0	0%	0%
4	4	6.67%	6.9%
5 (Strongly Agree)	10	16.67%	17.24%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 41

Comments regarding Student Disability Services:

Text input

I am not disabled.

More instructors need to follow the rules and requests of this department. There are many students that may not be as quick with a pen when it comes to tests but are able to excel when it comes to the hands on material.

i do not

NA

havent used

None

I am glad they are here for those who need them. My mother is disabled, so I find it good to know there is a program that is there for them.

does not aply to me.

I never used this service.

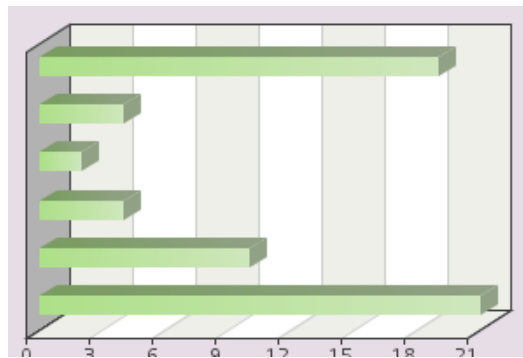
I have not used the Student Disability Services.

always nice and couteous

N/A

Question 42

The staff person located at the financial aid counter is courteous.



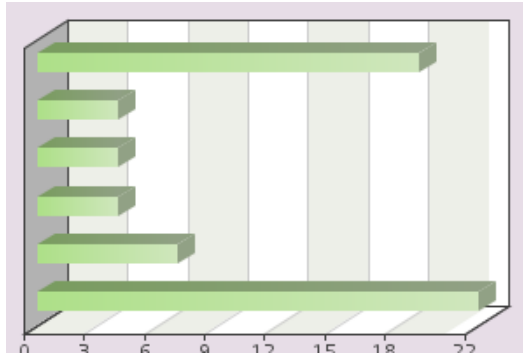
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	19	31.67%	31.67%
1 (Strongly Disagree)	4	6.67%	6.67%
2	2	3.33%	3.33%
3	4	6.67%	6.67%
4	10	16.67%	16.67%
5 (Strongly Agree)	21	35%	35%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 43

The financial aid staff is readily available to answer my questions about financial aid.



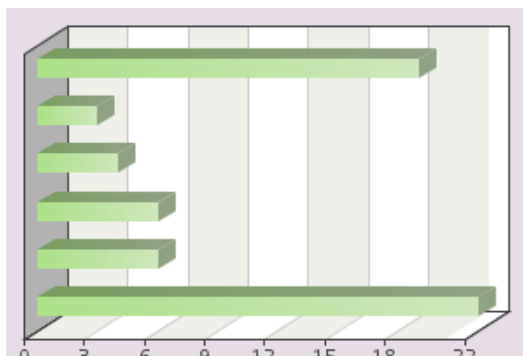
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	19	31.67%	31.67%
1 (Strongly Disagree)	4	6.67%	6.67%
2	4	6.67%	6.67%
3	4	6.67%	6.67%
4	7	11.67%	11.67%
5 (Strongly Agree)	22	36.67%	36.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 44

Financial aid services are provided in a prompt, timely manner.



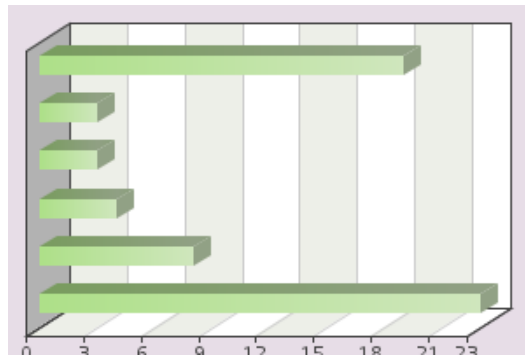
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	19	31.67%	31.67%
1 (Strongly Disagree)	3	5%	5%
2	4	6.67%	6.67%
3	6	10%	10%
4	6	10%	10%
5 (Strongly Agree)	22	36.67%	36.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 45

I was able to obtain the assistance/information I was seeking from the Financial Aid Office.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	19	31.67%	31.67%
1 (Strongly Disagree)	3	5%	5%
2	3	5%	5%
3	4	6.67%	6.67%
4	8	13.33%	13.33%
5 (Strongly Agree)	23	38.33%	38.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 46

Comments regarding the Financial Aid Office:

Text input

I wish someone would have better informed me about the financial aid process when I started school the first year.

I have applied several times for scholarships and yet I have never been considered. Being without a job and being supported by others makes this all so hard. I have been here the last 2 semesters taking over 12 credit hours.

Never used

She is very good at remembering students and what all they have going on.

i love kristen w. great help to me

None

They are always ready to answer my questions. You should offer more types of financial aid.

very helpful

The staff seemed bothered by questions and they were not helpful. They seemed as if they had better things to do.

The lady is charged is very rude, and was compaining on the phone about loosing her break. She was very very rude. Everyone is nice. I don't know her name she also does verterns grant and her office is behind the front desk. I am not the only one who has noticed this.

Great service!

I do not use Financial Aid.

they need to have longer hours and pick up the phone.

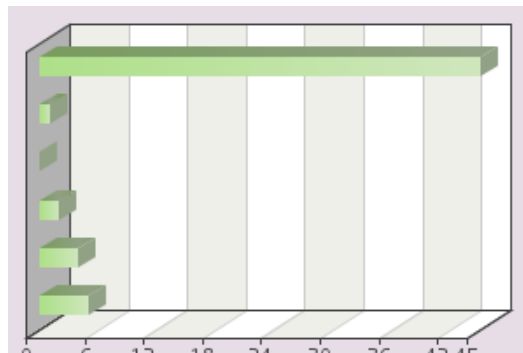
the staff is very rushed and with reason, because there is always a line. sometimes they seem kind of unsocialable.

very rude

They could explain what's going on concerning students finances a little better with out looking like the students are bothering them after all that is what they are there for to help.

Question 47

The Student Activities/Athletics staff is courteous.



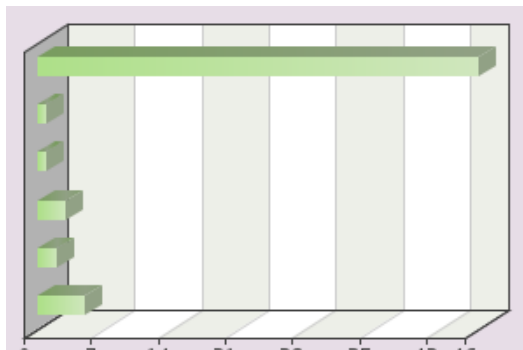
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	45	75%	78.95%
1 (Strongly Disagree)	1	1.67%	1.75%
2	0	0%	0%
3	2	3.33%	3.51%
4	4	6.67%	7.02%
5 (Strongly Agree)	5	8.33%	8.77%
Not answered:	3	0%	-
Sum:	60	100%	100%

Total answered: 57

Question 48

The student activities and athletics provided are sufficient to meet my needs.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	46	76.67%	79.31%
1 (Strongly Disagree)	1	1.67%	1.72%
2	1	1.67%	1.72%
3	3	5%	5.17%
4	2	3.33%	3.45%
5 (Strongly Agree)	5	8.33%	8.62%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 49

Are there any new student activities or athletics you would like offered?

Text input

- I wish there was a softball team!
- maybe some crafts or pottery
- Yes something where boys and girls can meet.
- Nope
- water polo
- n/a
- I think a drag racing team would add comraderie to the student body.
- No
- Couples Dancing Competitions
- It would be neat to have a CFCC Softball team of there were enough to start a team maybe.
- no
- not interested.
- I never used this service.

I am not involved in athletics.

baseball

Question 50

Comments regarding student activities or athletics:

Text input

North Campus needs some kind of activities center like the Downtown Campus.

make it something that is fun cool and can meet meople from

Question 49 is all

NA

n/a

None

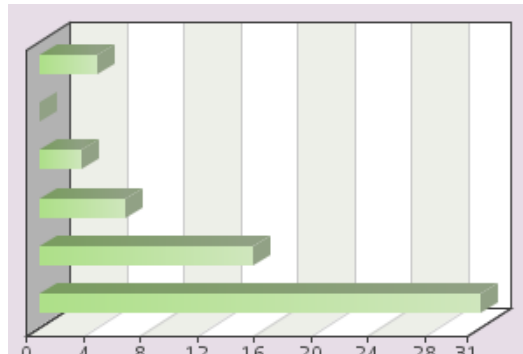
go Sea Devils

Whenever I inquired about SGA activities, ~~Robert~~ was very rude.

N/a

Question 51

Service in the campus bookstore is provided in a courteous manner.



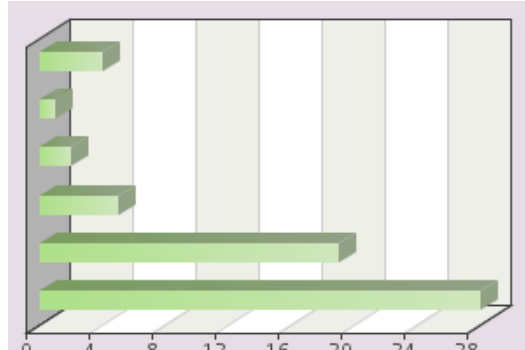
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	4	6.67%	6.78%
1 (Strongly Disagree)	0	0%	0%
2	3	5%	5.08%
3	6	10%	10.17%
4	15	25%	25.42%
5 (Strongly Agree)	31	51.67%	52.54%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 52

Hours of operation in the campus bookstore are adequate.



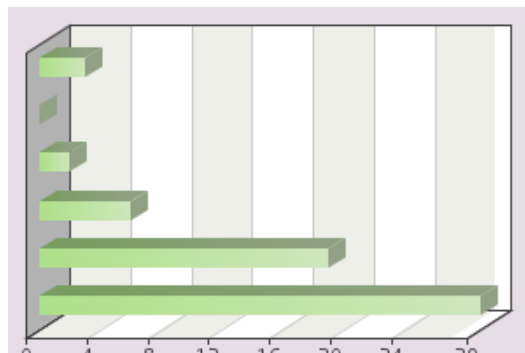
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	4	6.67%	6.78%
1 (Strongly Disagree)	1	1.67%	1.69%
2	2	3.33%	3.39%
3	5	8.33%	8.47%
4	19	31.67%	32.2%
5 (Strongly Agree)	28	46.67%	47.46%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 53

Books and supplies are available in the campus bookstore when needed.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5.08%
1 (Strongly Disagree)	0	0%	0%
2	2	3.33%	3.39%
3	6	10%	10.17%
4	19	31.67%	32.2%
5 (Strongly Agree)	29	48.33%	49.15%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 54

Comments regarding the campus bookstore:

Text input

they are very nice is there

I have had to wait for books in the past to come in.

Its run well

expensive

n/a

None

I'm not sure if they've been hit by a great deal of theft lately, but they won't allow myself, or the other ladies in the OTA program carry pocketbooks into the store. I don't feel comfortable having to stand at the front entrance and empty out my pocketbook just to shop for my books in the store. I, myself, am concerned someone's going to walk off with my empty handbag, when I'm not looking.

They are all very friendly and nice. They have always been helpful when I needed to find anything.

Everyone in the North Campus bookstore was professional, friendly & extremely helpful.

The staff could be more friendly

very heplful

Great service.

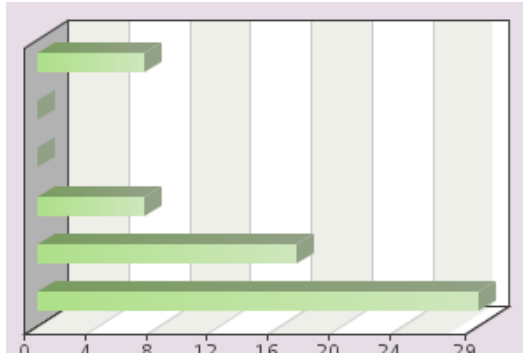
n/a

it would be nice to have more variety of supplies

The staff in the bookstore are very generous and perhaps the staff in other departments should learn a thing or two from them.

Question 55

The staff located at the cashier's window (where you pay tuition) is courteous.



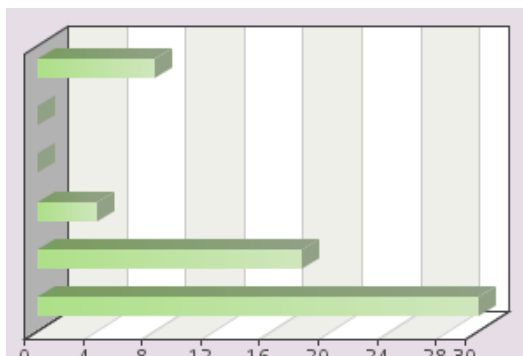
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	7	11.67%	11.67%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	7	11.67%	11.67%
4	17	28.33%	28.33%
5 (Strongly Agree)	29	48.33%	48.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 56

Cashier services are provided in a prompt, timely manner.



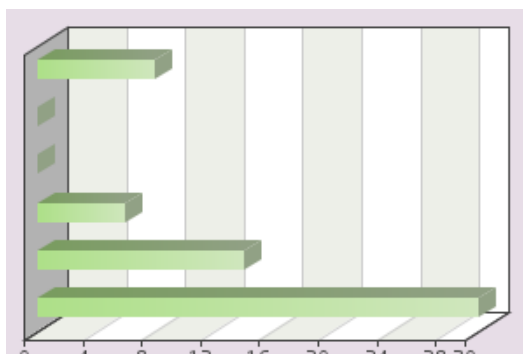
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	8	13.33%	13.33%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	4	6.67%	6.67%
4	18	30%	30%
5 (Strongly Agree)	30	50%	50%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 57

I was able to obtain the information/assistance I needed from the cashier's window.



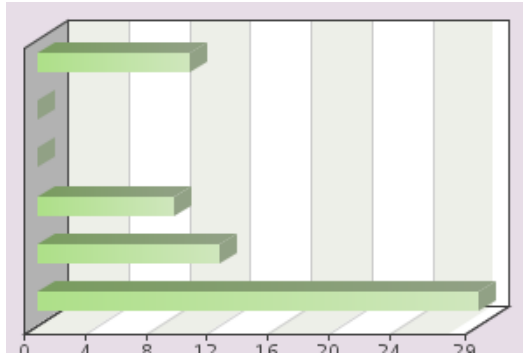
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	8	13.33%	13.79%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	6	10%	10.34%
4	14	23.33%	24.14%
5 (Strongly Agree)	30	50%	51.72%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 58

Hours of operation for paying fees at the cashier's window are adequate.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	10	16.67%	16.67%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	9	15%	15%
4	12	20%	20%
5 (Strongly Agree)	29	48.33%	48.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 59

Comments regarding the cashier's window:

Text input

The lady was very nice to me

n/a

None

They have always been very nice.

They are nice.

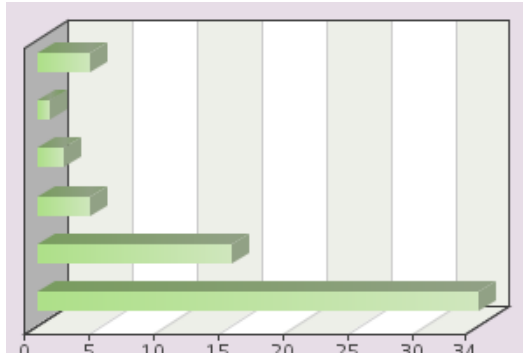
very helpful

Good service.

none

Question 60

Classroom computers are available and are in good working order.



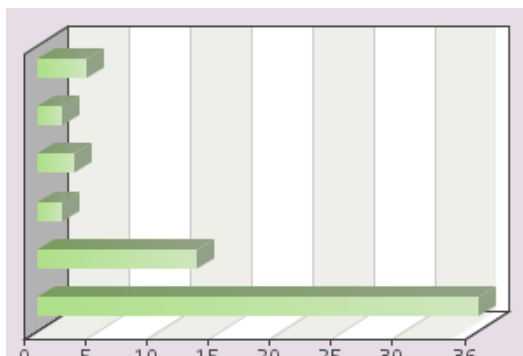
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	4	6.67%	6.67%
1 (Strongly Disagree)	1	1.67%	1.67%
2	2	3.33%	3.33%
3	4	6.67%	6.67%
4	15	25%	25%
5 (Strongly Agree)	34	56.67%	56.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 61

Classroom computers are adequate for performing the tasks required in my courses.



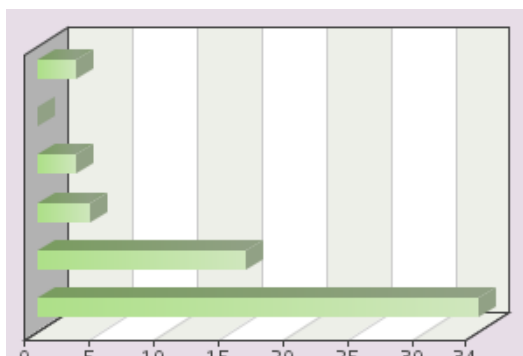
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	4	6.67%	6.67%
1 (Strongly Disagree)	2	3.33%	3.33%
2	3	5%	5%
3	2	3.33%	3.33%
4	13	21.67%	21.67%
5 (Strongly Agree)	36	60%	60%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 62

The computer facilities available to me outside the classroom are adequate for my needs.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5%
1 (Strongly Disagree)	0	0%	0%
2	3	5%	5%
3	4	6.67%	6.67%
4	16	26.67%	26.67%
5 (Strongly Agree)	34	56.67%	56.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 63

Comments regarding computer services:

Text input

need word on blackboard

Need to upgrade to Office 2007

Do not use the classroom computers/online student

Need more current programs for training, ie softpro, needles, westlaw. more access to lexisnexis.

Need to have more up to date systems like the real world

Very good

Amazing

fast internet

None

I wanted to access info. re. medicinal marijuana and was not able to access any info due to blocks. I was not thrilled. Color printers are not readily avail. kind of a hassle.

We have 2 computers in our class and they are helpful to have in the room.

yes,OK

The computers are very slow aand one the keyboards is not working right

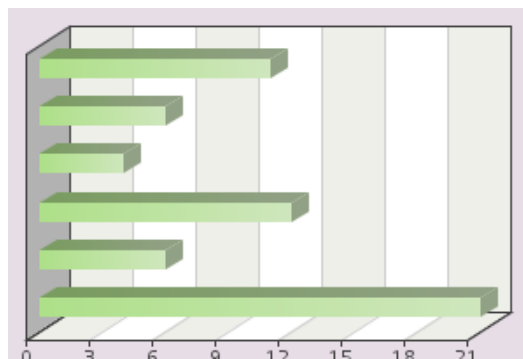
Good service.

There are only 2. We could use more at times.

They need to be updated, allowed to download things for class.

Question 64

Food service in the college cafeteria is provided in a courteous manner.



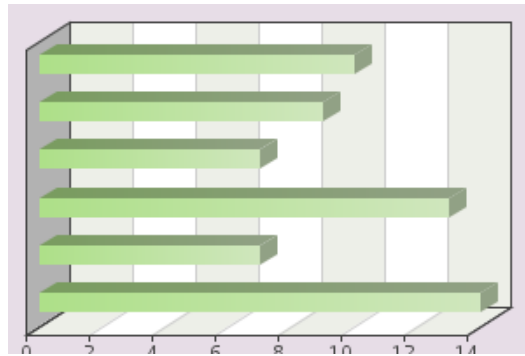
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	11	18.33%	18.33%
1 (Strongly Disagree)	6	10%	10%
2	4	6.67%	6.67%
3	12	20%	20%
4	6	10%	10%
5 (Strongly Agree)	21	35%	35%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 65

Food prices are reasonable.



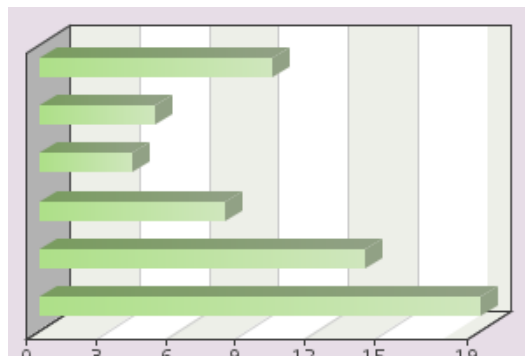
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	10	16.67%	16.67%
1 (Strongly Disagree)	9	15%	15%
2	7	11.67%	11.67%
3	13	21.67%	21.67%
4	7	11.67%	11.67%
5 (Strongly Agree)	14	23.33%	23.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 66

The selection of food and beverages is satisfactory.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	10	16.67%	16.67%
1 (Strongly Disagree)	5	8.33%	8.33%
2	4	6.67%	6.67%
3	8	13.33%	13.33%
4	14	23.33%	23.33%
5 (Strongly Agree)	19	31.67%	31.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 67

Comments regarding the college cafeteria:

Text input

I would like to see healthy alternatives:)

SUCK,SUCK and SUCK, you had that young guy there who was a jerk!! same fried beyond recognition food everyday. i stopped eating there my last year at CFCC.

All in all the cafeteria was ok

Needs lower prices and better Selection.

cashier lady is tha bomb!!!!!!!

Cashier lady always smiles!

None

The cashier is very rude. She has been 'short' with me on several occasions for no reason whatsoever and I have seen her being unprofessional to other students and faculty members as well. She needs a better attitude!

Have longer hours 7-6:30 p.m.
Longer hours help out night students.

There is one cafeteria assistant who makes me not want to go in there- she is an older lady. Everyone else is friendly.

nice

For the most part the workers are helpful, but there have been days where a worker was rude and seemed bothered by doing their job.

The lady at the cash register is very rude. The white headed lady is she never smiles, and asks us to pay for silverware and ketchup. She is always in a bad mood!!! Some of things there are over price other things are priced great. The yogurt thing is over priced

Nice ladies, great service.

The lady with the white hair needs additional training. Looks like she suspects everyone for stealing.

The lady behind the counter with dark brown hair is very rude to the students. When asking for food she constantly gives an attitude towards the students. I'm not sure of her name, but I have had numerous encounters with her. Once I asked if there were any bagels left and she said no and would not go behind the counter. I ate a bag of chips for breakfast at 10:00am in the morning. Within 10 minutes later, another girl from the program went to get a bagel as well, and she went and got her one. This was very inappropriate. She needs to learn to respect the students that we are here because we have to be and when we are hungry to not give us all attitudes every day.

The older lady is rude at the cash register, and they need more choices for drinks.

the ladies frequently have bad attitudes

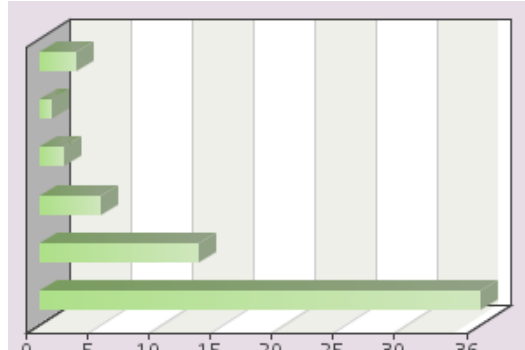
way over priced!!!

The only healthy items are salad and sometimes something from the grill. It would be awesome if CFCC offered some other healthy choices. Also, the prices are way up on drinks. I pay about a dollar for certain drinks, when in the cafeteria they are \$2. Sometimes they are out of creamer for the coffee and no one is willing to refill the bowl because they are too busy.

the drinks are too expensive, especially the vitamin water

Question 68

The maintenance and cleanliness of classrooms are satisfactory.



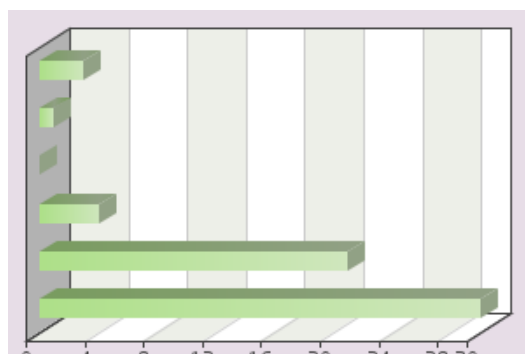
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5%
1 (Strongly Disagree)	1	1.67%	1.67%
2	2	3.33%	3.33%
3	5	8.33%	8.33%
4	13	21.67%	21.67%
5 (Strongly Agree)	36	60%	60%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 69

The physical environment of the buildings is adequate (including space, lighting, ventilation and temperature).



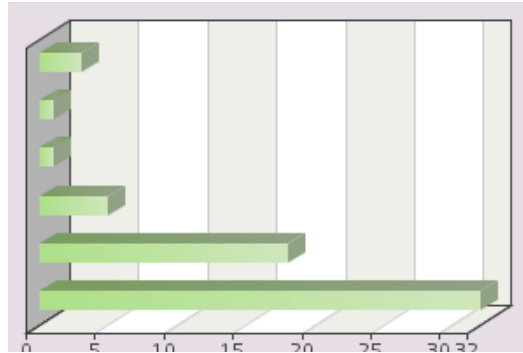
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5.08%
1 (Strongly Disagree)	1	1.67%	1.69%
2	0	0%	0%
3	4	6.67%	6.78%
4	21	35%	35.59%
5 (Strongly Agree)	30	50%	50.85%
Not answered:	1	0%	-
Sum:	60	100%	100%

Total answered: 59

Question 70

Bathrooms are kept clean and in good working order.



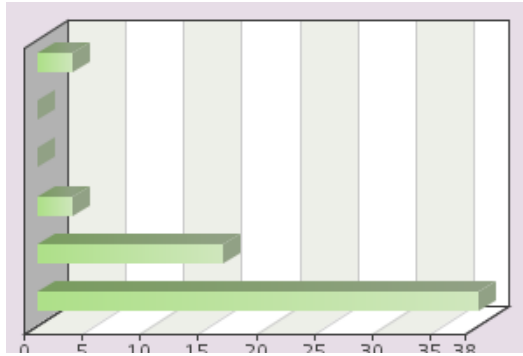
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5%
1 (Strongly Disagree)	1	1.67%	1.67%
2	1	1.67%	1.67%
3	5	8.33%	8.33%
4	18	30%	30%
5 (Strongly Agree)	32	53.33%	53.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 71

The college grounds are well maintained.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	3	5%	5%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	3	5%	5%
4	16	26.67%	26.67%
5 (Strongly Agree)	38	63.33%	63.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 72

Comments regarding maintenance of facilities:

Text input

ALL OF THE CLEANING LADIES and MEN if there are any are very friendly! and do a WONDERFUL JOB

need more security in parking lot because of theft

the cleaning lady that cleans the "F" building bathrooms is rude and unprofetional

Alot of times the rooms were cold. AND fix that broken sprinkler, it has been broken for over a year!!

Mrs. ~~Debra~~ ROCKS!!!!

The janitors keep it CLEAN!

None

All of my classes are at the North Campus, I really like the atmosphere there. It is a very nice campus.

I cannot wait until we have a smoke free campus.

YEAH!!!!!!

In the OTA room, we will have soap in the bathroom, but no paper towels and vice versa.

They are always usually clean and pretty when I have used them. I would like to water to taste better that is in the fountains.

~~George~~ & the rest of the staff do an excellent job. They are friendly & always willing to help the students.

It could be a little cleaner.

very nice people!!!!

Our classroom seemd to be passed up for weeks at a time. Aside from the trash being taken out, they never fill our soap or paper products. It has gotten to the point where we have brought our own products from home.

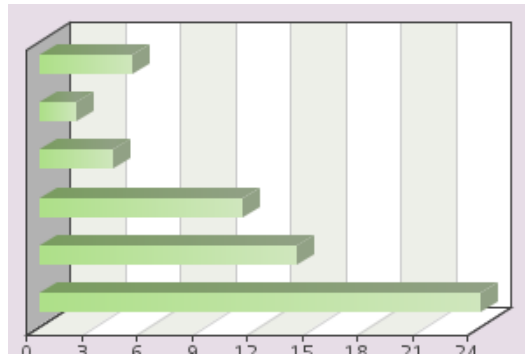
Good service.

they need to check EVERY bathroom, our bathroom is always empty of tiolet paper and hand soap, it takes them two weeks to get the stuff to us. They do not clean the floors every semester. They are dirty.

we really need trash cans in each stall for womens needs

Question 73

Campus security is satisfactory.



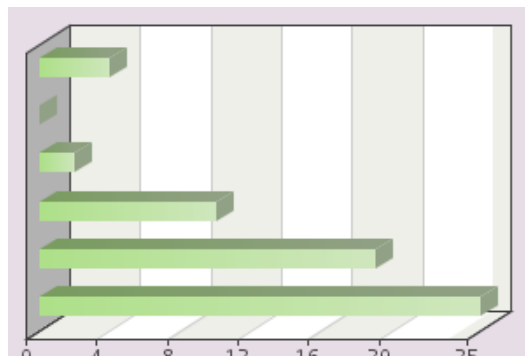
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	5	8.33%	8.33%
1 (Strongly Disagree)	2	3.33%	3.33%
2	4	6.67%	6.67%
3	11	18.33%	18.33%
4	14	23.33%	23.33%
5 (Strongly Agree)	24	40%	40%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 74

The college provides a safe environment for students.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	4	6.67%	6.67%
1 (Strongly Disagree)	0	0%	0%
2	2	3.33%	3.33%
3	10	16.67%	16.67%
4	19	31.67%	31.67%
5 (Strongly Agree)	25	41.67%	41.67%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 75

Comments regarding campus safety/security:

Text input

After hours, maybe around 6 and later, I wish the school could provide better security around the parking lots especially when you park further away in the parking lots at school.

I really like how downtown there is a security guard in the parking lot it makes me feel more comfortable walking from my class at night!

i think you need some younger security

security is not very good although they love giving out parking tickets they need to pay attention to who is breaking in the cars not who forgot there parking pass i have 3 cars so sometimes i forget to bring my pass and get a ticket but 3 cars get broke into during class and there was no security to be found

parking lots are over crowded and sometimes need to park in UN-USED staff and faculty parking but we get damn tickets every time. NEEDS IMPROVMENT ON PARKING AREAS!

The security guard needs to slow his golfcart down

The roving guard needs to slow that hot rod of his down.

I feel safe

None

The guards are always looking out and making sure everything is safe.

I feel safe, but the security guards do not look like they could protect me if I needed it.

can always be improved, students need more awareness of what safety measures have be made for them.

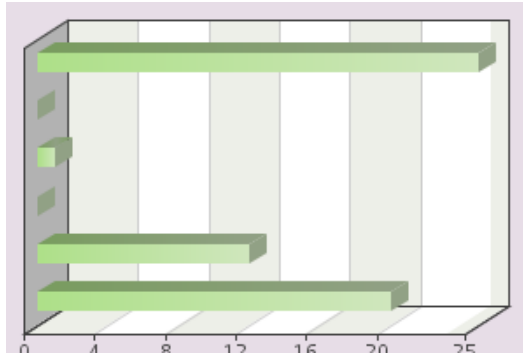
Good service.

There needs to be more available parking. We were told we could park in some of the staff parking, then told we couldn't. Staff was apparently fussing about no parking, yet they do not park there.

They need to have an on staff person that has the ability to unlock our cars if our keys are locked inside.

Question 76

Learning Resources Center (LRC) staff is courteous.



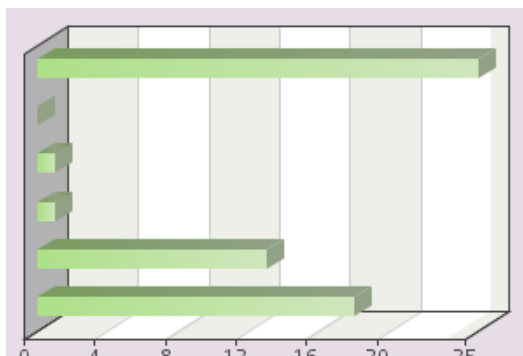
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	25	41.67%	43.1%
1 (Strongly Disagree)	0	0%	0%
2	1	1.67%	1.72%
3	0	0%	0%
4	12	20%	20.69%
5 (Strongly Agree)	20	33.33%	34.48%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 77

The LRC staff is readily available and provides services in a prompt, timely manner.



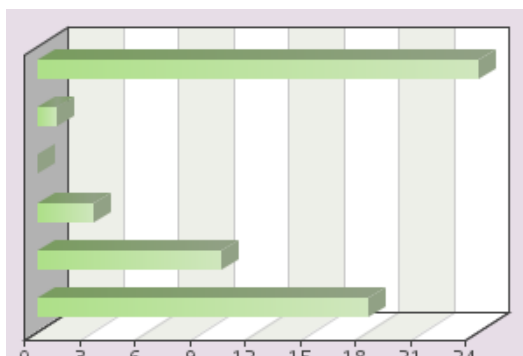
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	25	41.67%	43.1%
1 (Strongly Disagree)	0	0%	0%
2	1	1.67%	1.72%
3	1	1.67%	1.72%
4	13	21.67%	22.41%
5 (Strongly Agree)	18	30%	31.03%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 78

The LRC collections and resources meet my needs.



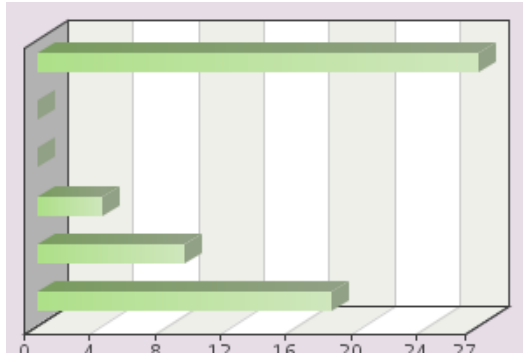
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	24	40%	42.86%
1 (Strongly Disagree)	1	1.67%	1.79%
2	0	0%	0%
3	3	5%	5.36%
4	10	16.67%	17.86%
5 (Strongly Agree)	18	30%	32.14%
Not answered:	4	0%	-
Sum:	60	100%	100%

Total answered: 56

Question 79

The LRC has a broad range of learning resources in varied formats.



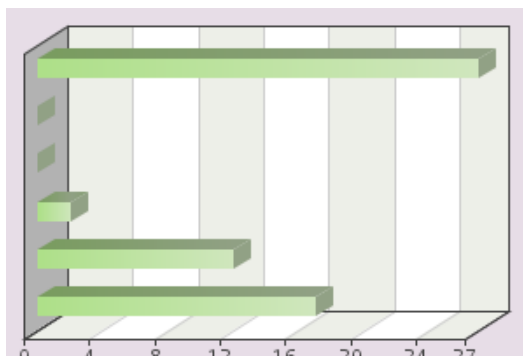
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	27	45%	46.55%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	4	6.67%	6.9%
4	9	15%	15.52%
5 (Strongly Agree)	18	30%	31.03%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 80

The LRC provides access to information/resources through state of the art technology.



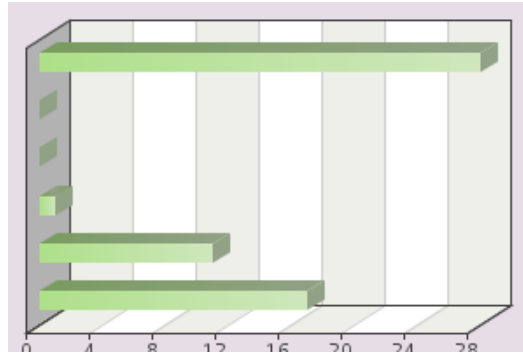
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	27	45%	46.55%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	2	3.33%	3.45%
4	12	20%	20.69%
5 (Strongly Agree)	17	28.33%	29.31%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 81

The LRC orientation is helpful.



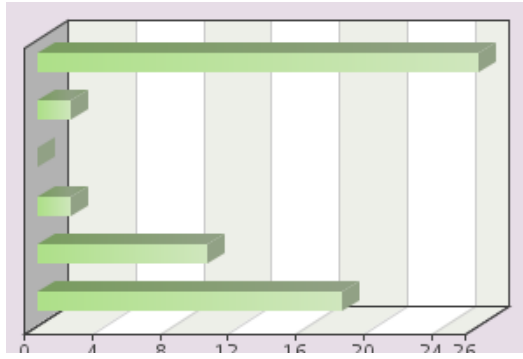
Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	28	46.67%	49.12%
1 (Strongly Disagree)	0	0%	0%
2	0	0%	0%
3	1	1.67%	1.75%
4	11	18.33%	19.3%
5 (Strongly Agree)	17	28.33%	29.82%
Not answered:	3	0%	-
Sum:	60	100%	100%

Total answered: 57

Question 82

The LRC hours of operation are satisfactory for my needs.



Frequency table

Levels	Absolute frequency	Relative frequency	Adjusted relative frequency
N/A	26	43.33%	44.83%
1 (Strongly Disagree)	2	3.33%	3.45%
2	0	0%	0%
3	2	3.33%	3.45%
4	10	16.67%	17.24%
5 (Strongly Agree)	18	30%	31.03%
Not answered:	2	0%	-
Sum:	60	100%	100%

Total answered: 58

Question 83

Comments regarding the Learning Resources Center.

Text input

NA

None

The LRC staff are great! Friendly and very helpful! Thank you LRC staff!!

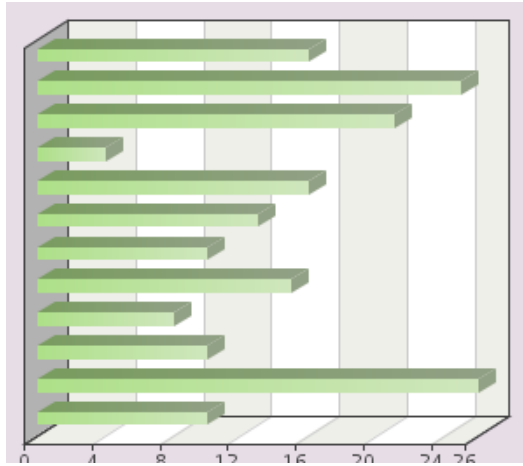
I enjoy our library.

thanks to all those great people! Students need more awareness of what help is available.

Good service.

Question 84

What radio station(s) do you listen to regularly? (select all that apply)



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
WGNI 102.7	16	9.2%	27.59%
Coast 97.3	25	14.37%	43.1%
Surf 98.3	21	12.07%	36.21%
WHQR	4	2.3%	6.9%
WWQQ 101.3	16	9.2%	27.59%
The Bone 103.7	13	7.47%	22.41%
The Hawk 94.5	10	5.75%	17.24%
Rock 104.5	15	8.62%	25.86%
The Penguin 106.7	8	4.6%	13.79%
Will FM	10	5.75%	17.24%
Z-107.5	26	14.94%	44.83%
Other:	10	5.75%	17.24%
Sum:	174	100%	100%

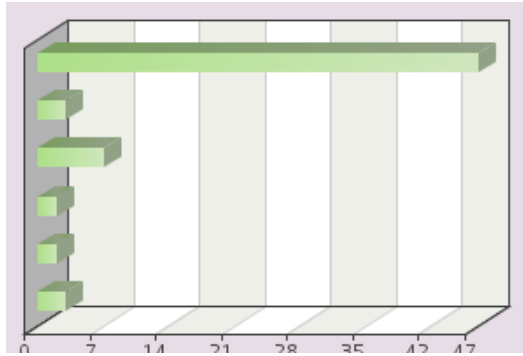
Total answered: 58

Text input

- 99.1
- 88.9
- sirius sat.
- 105.5
- 99.9
- 99.1
- X- radio
- 105.5
- Rock 105.5

Question 85

What newspapers do you read frequently? (select all that apply)



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Star News	47	73.44%	90.38%
Wilmington Journal	3	4.69%	5.77%
Encore	7	10.94%	13.46%
Pender Chronicle	2	3.12%	3.85%
Pender Post	2	3.12%	3.85%
Other	3	4.69%	5.77%
Sum:	64	100%	100%

Total answered: 52

Text input

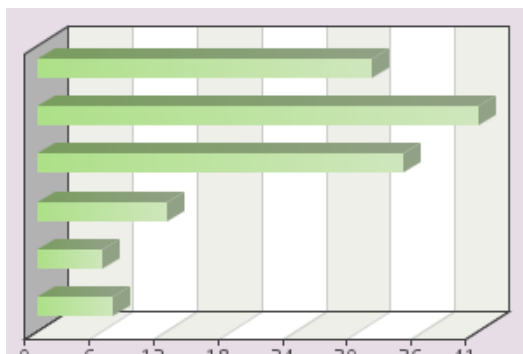
ESPN

The Neighborhood

none

Question 86

What television stations do you watch most often? (select all that apply)



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
WWAY-TV3 (ABC)	31	23.66%	57.41%
WECT-TV6 (NBC)	41	31.3%	75.93%
FOX 26 (FOX)	34	25.95%	62.96%
WILM (CBS)	12	9.16%	22.22%
WB Network	6	4.58%	11.11%
Other	7	5.34%	12.96%
Sum:	131	100%	100%

Total answered: 54

Text input

none

movies

Satellite

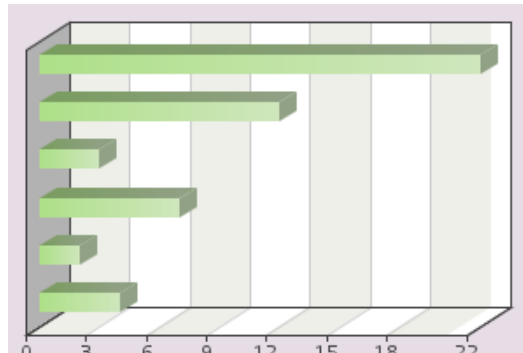
ESPN

Fox News

CSI

Question 87

Please check any web sites you visit on a regular basis:



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
MySpace.com	22	36.67%	44%
facebook.com	12	20%	24%
WECT.com	3	5%	6%
starnewsonline.com	7	11.67%	14%
WWAYTV3.com	2	3.33%	4%
Other	4	6.67%	8%
Not answered:	10	0%	-
Sum:	60	100%	100%

Total answered: 50

Text input

other

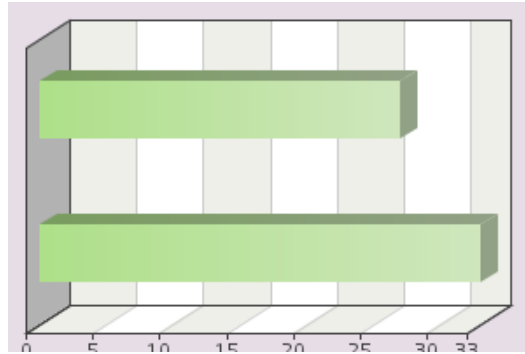
nclive

yahoo/google

many, it wont let me choose more than 1

Question 88

Do you remember seeing a Cape Fear Community College TV commercial in the last six months?



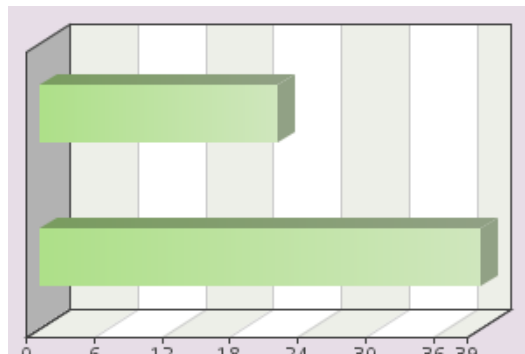
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Yes	27	45%	45%
No	33	55%	55%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 89

Do you remember hearing a Cape Fear Community College radio commercial in the last six months?



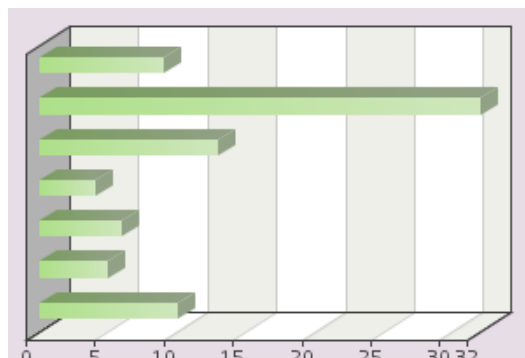
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Yes	21	35%	35%
No	39	65%	65%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Question 90

How did you find out about Cape Fear Community College? (check all that apply)



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Advertisement	9	11.39%	16.07%
Word of mouth	32	40.51%	57.14%
High school counselor	13	16.46%	23.21%
College publication	4	5.06%	7.14%
Web site	6	7.59%	10.71%
Display at mall	5	6.33%	8.93%
Other	10	12.66%	17.86%
Sum:	79	100%	100%

Total answered: 56

Text input

grew up here my mom went here

live here

friends

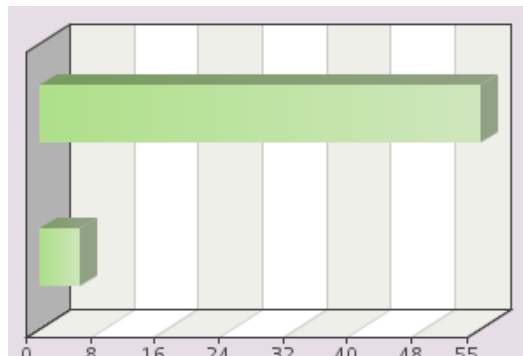
The Real Yellow Pages Phone Book

got my ged there

phone book or computer

Question 91

Were you able to register for all the classes you wanted to take this semester? If no, which class(es) were you unable to take?



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Yes	55	91.67%	91.67%
No	5	8.33%	8.33%
Not answered:	0	0%	-
Sum:	60	100%	100%

Total answered: 60

Text input

Spanish

summer courses

Question 92

Why did you enroll at Cape Fear Community College?

Text input

I enrolled at CFCC to complete all my pre-requisites so I can transfer to UNCW to further apply my knowledge to graduate with a degree in Physical Therapy.

to learn a new vocation

I want to get my Paralegal Degree.

I found something that iwanted to major in and it is close to home

I was a stay at home mom for 10 years. I needed to go back to work, but lacked skills in the area I wanted to work. I knew I had to go back to school.

It has the program I need at the cost I can handle

i thought it would be a great idea

Low cost, efficient means of obtaining higher education.

for education about marine diesel and outboard boats

thinking i was gonna get a more usefull diesel program

To earn a degree, since husband is being sent again to Iraq. To be able to support myself and family if worse were to happen.

I wanted to go to the best school for Machine tech

So i could take the next step into living my own life and to where i can get a good paying job.

Its better than NC State and plus it has a top of the line machining program that creates students that are fully prepared for the work environment.

to change careers

To get a degree so i can get a better paying job

Advancee in learning and career choice.

it was the only option open to me

To get an education @47 yrs old because i was in too bad a shape to cotinue in construction

Cape Fear has a great reputation for a Community College. I wanted a place where I could get the attention and not have to deal with large classes.

Price, location, academic program offered, and quality of instructors

ABA certified program, location (near home), price

Because it was the only school nearby that offered an Occupational Therapy Assistant Program.

I want to further my education and hold a career to support my future and do something i am proud of.

I like the atmoshere and the everyone is usually very helpful and friendly.

to further my job opportunities.

to become an OTA

get education!

For the OTA program

to be an OTA

Good service.

For the OTA program.

They were the only ones that offered OTA near me.

for the occupational therapy program

To transfer to UNCW, but then I found the OTA program, so I changed my major.

To better myself and to set a good example for my son. I wanted to get an Associate's Degree in Applied Science with my major being Office Systems Technology.

I feel that Cape Fear has a better variety of careers than some of the other schools and I've heard that it was the #1 Community College in a 50-75 mile radius.