

# Summary report

*Lists all the questions in the survey and displays a summary with chart for each question. Text input is not included.*

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## Report info

**Report date:**

Tuesday, October 27, 2009 4:09:16 PM EDT

**Start date:**

Monday, November 9, 2009 12:01:00 AM EST

**Stop date:**

Friday, December 11, 2009 5:00:00 PM EST

**Stored responses:**

220

**Number of completed responses:**

186

## Question 1

Please choose your program of study.

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Automotive Systems Technology	12	5.45%	6.25%
Computer Engineering Technology	22	10%	11.46%
Computer Information Technology	18	8.18%	9.38%
Cosmetology	17	7.73%	8.85%
Dental Assisting	11	5%	5.73%
Dental Hygiene	18	8.18%	9.38%
Esthetics Technology	15	6.82%	7.81%
Industrial Systems Technology	14	6.36%	7.29%
Manicuring/Nail Technology	9	4.09%	4.69%
Mechanical Engineering Technology	30	13.64%	15.62%
Medical Transcription	15	6.82%	7.81%
Welding Technology	11	5%	5.73%
Not answered:	28	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 192**

## Question 2

I am meeting my educational objectives in my program of study.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	3	1.36%	1.57%
1 (Strongly Disagree)	3	1.36%	1.57%
2	4	1.82%	2.09%
3	28	12.73%	14.66%
4	51	23.18%	26.7%
5 (Strongly Agree)	102	46.36%	53.4%
Not answered:	29	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 191**

## Question 3

Courses are offered at times that meet my scheduling needs.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	1	0.45%	0.52%
1 (Strongly Disagree)	10	4.55%	5.24%
2	23	10.45%	12.04%
3	32	14.55%	16.75%
4	46	20.91%	24.08%
5 (Strongly Agree)	79	35.91%	41.36%
Not answered:	29	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 191**

## Question 4

My major courses are up-to-date and include the content that I will need after I graduate.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	5	2.27%	2.65%
1 (Strongly Disagree)	4	1.82%	2.12%
2	4	1.82%	2.12%
3	22	10%	11.64%
4	48	21.82%	25.4%
5 (Strongly Agree)	106	48.18%	56.08%
Not answered:	31	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 189**

## Question 5

The quality of academic advising is sufficient to meet my needs.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	7	3.18%	3.7%
1 (Strongly Disagree)	6	2.73%	3.17%
2	10	4.55%	5.29%
3	27	12.27%	14.29%
4	55	25%	29.1%
5 (Strongly Agree)	84	38.18%	44.44%
Not answered:	31	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 189**

## Question 6

I have access to technology on campus that I need in my program of study.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	4	1.82%	2.11%
1 (Strongly Disagree)	1	0.45%	0.53%
2	2	0.91%	1.05%
3	13	5.91%	6.84%
4	46	20.91%	24.21%
5 (Strongly Agree)	124	56.36%	65.26%
Not answered:	30	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 190

## Question 7

I have access to out-of-class assistance that I need.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	19	8.64%	9.95%
1 (Strongly Disagree)	8	3.64%	4.19%
2	13	5.91%	6.81%
3	43	19.55%	22.51%
4	46	20.91%	24.08%
5 (Strongly Agree)	62	28.18%	32.46%
Not answered:	29	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 191

## Question 8

I am satisfied with the quality of instruction that I have received in my major courses.

### Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	1	0.45%	0.52%
1 (Strongly Disagree)	4	1.82%	2.09%
2	12	5.45%	6.28%
3	21	9.55%	10.99%
4	54	24.55%	28.27%
5 (Strongly Agree)	99	45%	51.83%
Not answered:	29	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 191

### Question 9

Overall, I am satisfied with my program of study.

### Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	3	1.36%	1.59%
1 (Strongly Disagree)	4	1.82%	2.12%
2	5	2.27%	2.65%
3	18	8.18%	9.52%
4	60	27.27%	31.75%
5 (Strongly Agree)	99	45%	52.38%
Not answered:	31	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 189

### Question 10

Strengths of my program are:

#### Text input

There is always lots of help available outside of class for courses by faculty.

Help is readily available from staff and fellow students!

the instructors dedication! they are very helpful and very knowledgable.

It is very comprehensive and I like how it builds on what you learn as you go along.

It is a small group, which is better for one on one learning.

The program is fast paced and I feel that my time spent in class is all time well spent. Also, the instructor to student ratio is quite small and makes it easy to get individual attention.

Up to date education

I would have to say that the strengths of my program include a variety of instructors. They all teach different ways so if we don't connect with one on a certain topic there is always another available to ask and maybe understand a different way.

Teachers.

Many skills are gained that would come in handy in the work force.

The teaching and the facilities.

helpful instructors

Learning to program computers, and build them.

Job Security when I get a job.

The amount of new technology available for the students

Getting the hands on training that studying things out of a book just can't teach you.

Good hands on teaching and instruction.

Mechanical Engineering is a very broad program of study. It offers a good amount of hands on activities.

the strengths of the program are: the instructors, availability of more modern equipment and programs.

The ability to work in different areas of engineering.

My strengths of the program are defiantly the more hands on activities

Using CAD has always been my personal strength in drafting. So this field of study comes easy to me. Really enjoy the class and my instructors.

CAD, Machine Processes

AutoCAD, section views

WELL TRAINED INSTRUCTERS,

cad

I am work very hard trying to learn at college and at home

hands on

Good hands on learning.

Seems to be problems given in class are what I will be doing in a job.

taking apart the computer

The program is designed to teach a student about a number of trades, which helps make students more marketable and ultimately more indispensable as a maintenance person or other occupation in the industrial trades business.

Mr. butler is a great teacher and has more patience than i ever could i dont understand how he dose it but i always walk away with a greater understanding of the task at hand

The knowledge of my instructor, and the shop that we have access to.

instructors

Hands on experience with applications including group activities that improves team effort and builds leadership skills.

Instructor relates to students in a way thats understandable

My instructors are top level. Very professional instructors. Joe Justice is key to the program.

Mr Justice brings a very up to date prospective to the course of study.

excellant instructor with abundance of knowledge that contributes to everything needed inorder to succeed in this field.

lots of hands on experence

learning about all systems

every aspect

lectures, independent assistance from instructors,labs that are performed

Basic life skills that everyone should learn.

CET 111,CET 172,ENG 111

it offers such a wide variety of courses

all areas

That I can easily recieve tutoring at times that are conveient for me.

Basic and technical work skills.

Medical Termonology

The work load is so demanding and stressful

Teachers who take the time in class and out of class to insure my understanding is at its peak.

Typing and anything that has to do with Biology.

The program is very thorough in covering the things one needs to learn to become a Dental Assistant.

Great instructors.

awesome teachers, learning everything i'll need to know to start my career.

teachers are awesome!!

Content of material.

The instructors are the strongest part of the program!

The strengths of the dental assisting program is that we have a clinic to work and practice in, motivated teachers, and plenty of sources to help complete our schoolwork and study for tests and quizzes.

Instructors are always there to lend a helping hand. They not only teach things that must be known, but they always take it a step beyond and try to make sure that we understand the "big picture"

good technology to aid in the learning process

1. The Instructors are the best!!

learning

Teacher

Learned how to remove and replace parts on the brake systems. Learned a lot about working on motor, mostly my motor.

none

The hands on aspect and how helpful my instructors are.

the instructors

I have access to a shop for hands on training that will get me ready for when I acquire a job.

good demonstrations; access to equipment

Automotive and Welding professors (specifically Thomas Butler, Wes DeBruhl, and Mike Taylor) are all highly knowledgeable and helpful. The welding shop is very well equipped when it comes to work space and machines.

Instructors enjoy what they are doing, and my program of study puts me in position to compete with others in my profession.

Very educated teachers who are willing to go the extra mile to help their students.

NET and Network Security are fun classes.

the cisco courses

I like how accessible the information is.

I love what I am learning. The profession of dental hygiene was a perfect choice for me. I love the campus and the people I have met while attending CFCC. The staff of the admissions, counseling, foundation and library have helped me on numerous occasions. They have always offered a helping hand accompanied by a smile.

The instructors are great, they make it easy to come see them when we have questions.

We can build and cut anything.

I've been taught to weld, good by the instructor, and am the best in my class.

The instructors in the welding tech. program are really the back bone of my learning experience. Without their help I would not be able to succeed at my desired field. They honestly go above and beyond their teaching duties. In this type of course without proper supervision people can really hurt themselves. I feel safe and confident with Mr. Taylor and Mr. DeBruhl in the shop.

the teachers are great, I've learned a lot this semester

The availability to use and optimize my time in a welding shop. Hands on training, and having instructors there whenever needed.

great teachers!!!

N/A

hands on learning

great material

good personalities, helpful at times.

educated teachers

Hands on

that we learn the correct way of doing our clients hair.

Schedule

I enjoy what I am doing

Equipment  
Facility

hands on

great building

Manicures  
pedicures

Manicures and more

Good

hands on

Everything is OK

makeup

hands on learning

Great instructor.

The spa and products

interaction and hands on learning

Instructor has a strong foundation in this field and has been an unlimited resource for the class

## Question 11

Recommendations that I have for improving my education at CFCC are:

### Text input

More lab or clinic time would be nice to practice the skills aquired.

A lack of hostility from the financial aid office would be nice. The financial aid office also requires that I call to make an appointment instead of the secretary in the office making the appointment when I walk in. This is very inconvenient b/c when you call it always goes to voicemail.

lower costs of books/tuition--so that i'm not stressing about \$\$!

There are many instructors for CFCC dental hygiene program, and i feel that depending on which one you ask a question to about instrumentation, you get a different answer. Then it may be another instructor that tests you on that subject, and may fail you! I feel that all the instructors are not always on the same page. Also, during testing, some instructors let things slide yet others will fail you for doing the same thing....so it is not fair to the students that made the same mistake and failed, whereas another student passed.

If I was able to have better access to financial aid, it would greatly help me improve my education here at CFCC because I would have to spend less time working and I could spend more time studying for my classes. Financial aid need is based on last year's financial status in general, which is not representative of my financial status today while I am in school. I quit my full time job to go back to school and now I am not able to receive scholarships because the school thinks that I do not have a financial need.

I wish we had a little more time to practice instrumentation before being tested on it, because typodonts are not the same as practicing on people.

Making campus cruiser email easier to send and revieve messages right away

NA

n/a

A bit more freedom in attendance; passing or failing shouldn't hinge on attendance if they're having no trouble with the course content. As long as they show up for tests.

Review some of the mandatory courses.

In my case, it would be nice to have more available online classes.

Try to bring in a True web-design based program.

Script and code are nice, but it would be nice to see a movement toward some of the newer elements used on the web. (Ex. Flash, Dreamweaver) Real inter action with Images and streaming media.

I don't have any recommendations

Classes needs to be offered more then once a year.

hard to get classes because they are only offered only once in a year then if you missed that class it offen conflicts with another class that is only offered once a year taken at least 6 mounths more time to finish

Offer more sections of major courses in order to avoid overlap.

Classes that are needed for my degree should be offered more than one semester.

Offer night classes for my program of study.

No recommendations

classes that go toward degree should be offered more frequently, i.e.-- more than once a year

more classes offered,at different times with different instructors

More Inventor in the main class would be nice. Rather than taking a seperate class just for it. Though the 3d modeling of AutoCAD is catching up to Inventor's, CAD is still faster to work with.

knowing how to you AutoCAD

NONE

drafting, seeing the part without the actual part

i

Their needs to be a better program for older students as we have not been to school in years and should not be pushed at the same speed as younger students just out of high school.

more class times. ie. more instructors

job placement

Math and Physics classes did not prepare me for my MET classes. Physics instructor (the only one) is horrible.

the online classes are kind of confusing maybe if there was away it was easier for some people.

The certificate program is very effective, however it would be great if a student was required to take an additional trade class of their choice, ie. plumbing, electricity, welding, blue print reading.

Find a JAVA tutor or have a teachers assistant in JAVA

keep up the good work

Possibly smaller classes, the lab times get to be crowded rather easily. Designated parking near the shop, sometimes you have to use your vehicle to perform activities in class, so you lose your parking spot.

Open the learning lab at the north campus on the weekend, to help with my studies. Not all students can make the hours of operations with work schedule.

Increase the program's budget. Tools and equipment suck. Need stuff that equals whats on the outside world.

add more pipe bending and tig welding

Do not let Joe Justice retire... he is an icon!!! Very helpful and respectful of every student.

must have new equipment and more tools, MAYBE MORE WORK TABLES SINCE NUMBER OF STUDENTS HAS DOUBLED IN THE 2 SEMESTERS I HAVE ATTENDED CLASSES IN THIS PROGRAM.

more help on student loans from the main office

none at this time

night classes

hiring more instructors, it is not fair that certain sections especially ones required for graduation are only open in certain semesters. We have the space now.

Order enough books for students. Bookstore said books were coming in but they never ordered them. I had to order them off the internet, but i dont have internet at home and they don't let you buy things off the computers in the library. I had to go 3 weeks with bad grades for not having books.

Continue to keep trying the best that I can. Ask for help when needed and not be afraid.

more hands on

none

None completely satisfied.

Make some of the OST and MED classes offered at more times and semesters.

Get rid of Ms. Hightower.

More focus on my medical programs

Being able to re-take the course if I want a better grade. This course isn't offered next semester.

My major is not what is selected above. I am doing an extended studies program to add on to my previous degree.

I started CFCC this semester (fall '09) and I found out that the head of the MOA program, my program, is also new to this school and the program. I was really grateful to Ms. Hightower for all her help in advising. I would have like to have someone leading my program who knew more about what was going on.

I wish that the class were offered more cemesters. For Example, some of the classes that Mrs. Hightower teaches is only offered certain cemesters and then a student may have to wait a whole year before that class is offered again. Also having someone in the learning lab to help with tutoring would be nice.

More online courses.

i feel like the program is a very solid one. there arent any major changes i feel like should be made.

offer more evening and night classes

Better Study Habits

nothing

Scheduling

I have none.

professors should have experience in the subject they are teaching

Bigger garage and more lifts.

get the classroom to stop leaking

Keeping all my paper work to over each time I start a new class.

Greater focus on the part of administration on budgeting for consumables for the welding dept. (rods, tungsten, metal, wire, etc.).

Some form of documentation is needed for loaned tools in the automotive dept. Specialty tools remain locked up except when specifically needed and are generally easy to locate, however there is a shortage of basic hand tools, due in my opinion to a lack of accountability.

As a whole program should have the opportunity to compete on national level with other college's and industries like some of the other engineering programs at CFCC.

None

I really do not like online/hybrid courses. I don't feel as if I am learning the material that is going to be on our final board exam. If I was going into a feild that was not hands on and did not depend on one exam I would feel differently. I know that it is up to me to study and read the material but it is really helpful to be able to sit in class and discuss the topic with my teacher and peers.

I would discontinue the online classes for dental hygiene. I do not learn the material as well and if I have a question, I am not able to get an immediate response. I feel that the online classes have hindered my education. I am paying to go to school, therefore I want that time to be spent in a classroom with an instructor. It would benefit the students if the dental staff joined together and made uniform decisions. I have had numerous situations where one staff member told me one thing was correct. Another staff member/ instructor had different views.

Get rid of online or hybrid DENTAL classes

More class time options.

More metal.

longer hours in the welding program.

We really need more material. Scrap metal and welding rods seem to be in short supply sometimes. We haven't run out yet but I can see it becoming a problem in the future.

none

I would like to see more "Funds available" for the shop to be run more efficient and effectivly helping the students with new technology and welding needs for the era of welding jobs currently on the job market today.

Thank you, sincerly CFCC student

Better instructors  
No white uniforms

go by the rules all the time, focus of weakness

a little more assistance

more student teacher interaction

More hands on help. Consistent grading style.

N/A

More showings

Teachers in the class room & study guides.

More one on one

Study and practice

More stations and teacher time

more time in class

less fun and games

None

Taking more classes!

None

having more of the needed supplies available

N/A

making esthetics and nail tech classes in daytime.

n/a

none

music in the building

mirrors and paper towels in spa

Increase all demonstration. For example: more waxing techniques

## Question 12

The Learning Lab staff is courteous.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	59	26.82%	31.55%
1 (Strongly Disagree)	1	0.45%	0.53%
2	10	4.55%	5.35%
3	18	8.18%	9.63%
4	28	12.73%	14.97%
5 (Strongly Agree)	71	32.27%	37.97%
Not answered:	33	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 187

## Question 13

The Learning Lab operating hours are sufficient for my needs.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	60	27.27%	32.09%
1 (Strongly Disagree)	2	0.91%	1.07%
2	5	2.27%	2.67%
3	16	7.27%	8.56%
4	38	17.27%	20.32%
5 (Strongly Agree)	66	30%	35.29%
Not answered:	33	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 187

## Question 14

Overall, I am satisfied with the assistance I received in the Learning Lab.

## Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	60	27.27%	32.26%
1 (Strongly Disagree)	3	1.36%	1.61%
2	6	2.73%	3.23%
3	19	8.64%	10.22%
4	35	15.91%	18.82%
5 (Strongly Agree)	63	28.64%	33.87%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 186**

## Question 15

Comments regarding the Learning Lab:

### Text input

I wish the learning lab was opened at 7:30 when the library opens.

Student helpers are often unhelpful and rude.

The barcode that is scanned when you go in should be on the back of the student id that we keep with us. It is ridiculous to sift through those papers in the little plastic boxes to pull out your barcode each time. There ends up being 10 people hovering around the entrance trying to find their computer card.

Also, several times I have gone in to use the learning lab and almost all of the computers are reserved for a class. These classes should use computers elsewhere to enable students to use the learning lab outside of classtime.

Not enough computers!!!

Employees of Learning lab are very helpful whenever I have needed their assistance

The learning lab needs to separate people who need to speak while doing work on the computers from those who are trying to write papers or study on the computers. The noise level in the learning lab is extremely distracting at times.

Usually there is someone always available. However, it is always busy and sometimes it's a pain to log in. I would suggest a new method of logging in. A lot of the times our cards with barcodes get lost.

Students should be able to print however many pages they need to for their particular assignments cause 5 pages a day just isn't enough.

Great place...great staff.

Never go to the learning lab

Update the equipment.

N/A

I do not use the learning lab

Never been

I have never used the learning lab.

No comments

never used

Mr. Simpson is a great teacher who helps you when you really need it. He allows us to work to at our own pace which is something I really like.

I do not use it that much, but I have been in there

I think their should be more tutors available as many times I just sit and wait for help.

Never used it

so far i have never been in the learning so i have no idea what its like.

I have never used the learning lab myself, so I have no opinion to offer good or bad.

Find a JAVA tutor

I have never been to the Learning Lab.

i have never had a problem with the learning lab

No complaints.

Everyone at the learning lab is great and helpful, when they are open.

non to offer

Learning lab is fantastic and very friendly.

Very helpful

never use

good resource tool

i have a great teacher

a very helpful tool

Very good atmosphere

very helpful

only been once and was not instructed to register

None.

the learning lab is excellent

I have always been sufficiently taken care of in the Learning Lab.

It would be helpful if the learning lab were open more hours on the weekend. Also no one in the lab can really assist with the Medical transcription program (the courses associated with degree).

The Learning Lab downtown has certainly improved. New rules that have been implemented and ENFORCED have enhanced the academic quality of the lab. I wish that the lab opened earlier and closed later on Saturdays. However, compared to last year, I have seen a big improvement in how the lab is run.

The learning lab is usually busy but there are enough computers in there for anyone who comes in.

I have never used the learning lab

easy

Great Job.

Honestly I don't really use the learning lab.

this is a quite place

The learning lab is enjoyable and you can see how everyone likes it.

more space

not been to lab

The hours could be a little more accommodating at the north campus

I appreciate all the help the staff has provided to me.

Haven't used on campus.

Very helpful.

the math tutor wasn't enthusiastic. i would ask him how to do a certain problem, and he replied (that one is a beast, you really don't need to know that one). but the ladies were nice and helpful.

I really haven't taking advantage of the learning lab yet. I know I will next semester and from what I've seen of the lab it will suit my needs.

For the students that cannot utilise the lab during the week i would like to see the lab open at least once a week at night or the weekend sometime.

N/A

never been

none

Thorough help in learning new style.

N/A

N/A

N/A

helps teach new things

good

N/A

None

N/A

N/A

n/a

## Question 16

The staff person located at the admissions window is courteous.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	12	5.45%	6.49%
1 (Strongly Disagree)	3	1.36%	1.62%
2	6	2.73%	3.24%
3	22	10%	11.89%
4	49	22.27%	26.49%
5 (Strongly Agree)	93	42.27%	50.27%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 185

## Question 17

The admissions staff helped me in a prompt, timely manner.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	12	5.45%	6.49%
1 (Strongly Disagree)	1	0.45%	0.54%
2	8	3.64%	4.32%
3	23	10.45%	12.43%
4	51	23.18%	27.57%
5 (Strongly Agree)	90	40.91%	48.65%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 185

## Question 18

I was able to obtain the assistance/information I was seeking from admissions.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	9	4.09%	4.86%
1 (Strongly Disagree)	3	1.36%	1.62%
2	9	4.09%	4.86%
3	21	9.55%	11.35%
4	54	24.55%	29.19%
5 (Strongly Agree)	89	40.45%	48.11%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 185**

## Question 19

Printed admissions information (course schedules, CFCC Catalog) is satisfactory.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	9	4.09%	4.84%
1 (Strongly Disagree)	3	1.36%	1.61%
2	6	2.73%	3.23%
3	22	10%	11.83%
4	52	23.64%	27.96%
5 (Strongly Agree)	94	42.73%	50.54%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 186**

## Question 20

Overall, I am satisfied with the admissions process.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	6	2.73%	3.23%
1 (Strongly Disagree)	3	1.36%	1.61%
2	6	2.73%	3.23%
3	25	11.36%	13.44%
4	52	23.64%	27.96%
5 (Strongly Agree)	94	42.73%	50.54%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 186**

## Question 21

Comments regarding admissions (entering college):

### Text input

I have had better help at the north campus than at the downtown campus

Fred is AWESOME!!!!!!!

I was given conflicting information by the admissions office each time I spoke with someone regarding applying to the dental hygiene program

The admissions staff were rude and did not answer my questions in a clear manner. I found the entire admissions process to be extremely difficult.

I haven't needed to contact admissions in about a year so I don't know the current status of the staff or how well they treat visitors. However, my experience with them when I first came to the school was horrific. No one helped me in any way, I was pretty much just handed a brochure and told that all the information I needed was in there. I have heard that they have been pretty rude to some of my classmates when it comes to financial aid. I did not apply for it, however, they lost numerous amounts of their applications and were not very courteous in explaining how they got lost.

Good people.

None

It is nice to be able to enroll in your classes online.  
No waiting in lines or filing out paper forms.

Really helpful in getting me into the college

CFCC catalog should be free.

The V.A. rep. is vary unhelpfull

no catalog

It has been years since I enrolled, don't really recall

They are very helpful

The process was easy, and the staff were courteous

it was very easy to get class and get started

Unless Ms. Shoe is available, forget about getting help. What printed admissions information? It's all electronic now.

they are really nice and will help you in any way possible

every one was very helpful

none.

Nothing, good work with the internet registration.

non to offer

Advisors may enrollment so easy

very professional

why can we not get our student loans sooner, if i know what im getting for the whole year then why do i have to pay in november and receive money in february

very helpful

Some of the parking staff members were very rude to fellow students.

everyone is nice

I am glad I am attending CFCC.

they're great

downtown admissions staff was awesome

None.

I have always been treated very kindly by all of the office staff at CFCC.

I don't think that students should have to process as many things as they do online. Some students are more comfortable with person to person help. I don't think students should have to purchase a printed version of the catalog.

Better, but needs improvement.

i think that all of the admissions staff need to be on the same page. there were times when i was getting two or three different things from different people.

They are always courteous and very helpful

---

easy

---

Very nice and timely.

---

good and organized

---

Admissions gave me everything I need to get started on the right path with starting and continuing my education for a new career.

---

Great

---

I came to CFCC from about 90 minutes away from home. I was able to complete all of the necessary steps to be accepted to CFCC in one visit.

---

Very polite staff.

---

its way to high in money

---

They were very helpful.

---

N/A

---

very nice and helpful at the desk! Love them

---

none

---

Meh, we're good.

---

N/A

---

N/A

---

N/A

---

None

---

Great

---

N/A

---

No

---

Very helpful

---

in every experience I had downtown, the people were rude.

---

They are speedy

---

Staff needs to understand that new students walk in blind and don't need attitude when asking a question.

---

## Question 22

The staff person located at the registrar's window is courteous.

**Frequency table**

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	15	6.82%	8.15%
1 (Strongly Disagree)	2	0.91%	1.09%
2	5	2.27%	2.72%
3	17	7.73%	9.24%
4	50	22.73%	27.17%
5 (Strongly Agree)	95	43.18%	51.63%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 23

The registrar's staff is readily available and service is provided in a prompt, timely manner.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	15	6.82%	8.2%
2	6	2.73%	3.28%
3	23	10.45%	12.57%
4	53	24.09%	28.96%
5 (Strongly Agree)	86	39.09%	46.99%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

## Question 24

The "on-campus" registration process is satisfactory.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	21	9.55%	11.48%
1 (Strongly Disagree)	1	0.45%	0.55%
2	10	4.55%	5.46%
3	27	12.27%	14.75%
4	44	20%	24.04%
5 (Strongly Agree)	80	36.36%	43.72%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

## Question 25

The TRAC telephone registration process is satisfactory.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	97	44.09%	52.72%
1 (Strongly Disagree)	2	0.91%	1.09%
2	2	0.91%	1.09%
3	13	5.91%	7.07%
4	22	10%	11.96%
5 (Strongly Agree)	48	21.82%	26.09%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 184

## Question 26

Based on your experience during registration, do you have any helpful suggestions?

### Text input

No

start registration earlier in the year.

I like using the online registration services and I am extremely satisfied with the fact that all classes that are in my program are put on reserve for me.

Yes.

N/A

No. I did registration online

NO

no

Do it as early as possible.

keep it the way it is, i know how to use it.

I use online registration which is fine

take the accuplacer very serious because if not then you will be in nn sense classes that you shouldnt have to take.

I ended up waiting longer than I should have at my initial registration, because someone mistakenly thought my program fell under engineering when it was vocational. It wasn't a big deal to me, but it is the only thing I could think of I wish had been better.

no problems

Nope.

non to offer

do early registration, much easier than waiting in line

none

Not really, Everyone was great

not at the moment

no comments

None.

I think they do their best to meet the needs of the students

The worst part of my experience at CFCC so far has been the "on-campus" registration. Standing in line for hours and having people who signed me up for classes that didn't know what they were doing was awful.

On campus registration was a mess. Lines were, quite literally, more than a football feild long. It was hot because doors had to be open to accomodate lines....I think that more personnel needs to be on hand to accomodate the number of students planning to enroll. I understand that you want people who are familiar with the course study to help students, but there should be an alternative line for those students who don't need or care for advising at the time of registration....

Some students are available to sign up for classes online (becuase of credits) before advising is available. Then once getting advice you have to go back in drop a class and you don't even know if what you need is available because others have signed up past your orginal date.

I register online and find it to be satifactory.

Some of the staff still seem reluctant to help as much as they can. Remember, we (the students) help to pay their salaries.

i did most of my things online, therefore, i dont know much about this!

none

no

Keep doing what you're doing.

nope

No

NO.

Show classes for the whole year not just for the following semester so that i can see what is offered when.

no.

the internet should tell more specifict details for people that do not the computer and want to have a real job.

Once I was in the web advisor it went very smooth.

N/A

if you need help talk to the adviser (she's very helpful)

no

Opening on line registration to everyone so there is a fair chance of getting into your class.

N/A

N/A

maybe a little more indepth explanation of courses.

No

None

No

N/A

They need more help. And they need to answer phone

Staff needs to work on being helpful and polite.

send out an email ahead of time to let us know if we have any holds before we try to register and can't

N/A

N/A

have other people available to help if someone is out of town. (ex - give important papers to someone who is there)

no

## Question 27

Other comments regarding the Registrar's office:

### Text input

None

Never had any problems registering! very easy to use webadvisor, i love it!

N/A

Helped me out.

Love that we can do it online.

Good help desk

no comments

none

they are really nice and helpful

no problems

Nothing

non to offer

none

none

None.

The young woman with curly black hair is really sweet and always extremely helpful!

Free printed versions of catalog should be availble there

I just think that the staff should try to be as helpful as possible in assisting potential students and current students.

they do a very good job

no

None.

they are nice

None.

no.

N/A

never been

no

Your registration process is a hot mess.

N/A

N/A

they are always friendly!

N/A

None

Just fine

N/A

## Question 28

The Career and Testing Services (Placement Testing, Career Exploration and Job Search Services) staff is courteous.

**Frequency table**

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	76	34.55%	41.08%
1 (Strongly Disagree)	1	0.45%	0.54%
2	2	0.91%	1.08%
3	24	10.91%	12.97%
4	28	12.73%	15.14%
5 (Strongly Agree)	54	24.55%	29.19%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 185**

## Question 29

The Career and Testing Services staff is readily available and provides services in a prompt, timely manner.

**Frequency table**

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	78	35.45%	42.39%
1 (Strongly Disagree)	1	0.45%	0.54%
2	1	0.45%	0.54%
3	22	10%	11.96%
4	29	13.18%	15.76%
5 (Strongly Agree)	53	24.09%	28.8%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

### Question 30

I was able to obtain the assistance/information I was seeking from the Career and Testing Office.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	83	37.73%	45.11%
1 (Strongly Disagree)	1	0.45%	0.54%
2	2	0.91%	1.09%
3	20	9.09%	10.87%
4	24	10.91%	13.04%
5 (Strongly Agree)	54	24.55%	29.35%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 184

### Question 31

Placement testing is offered at sufficient intervals and at convenient times.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	77	35%	42.08%
2	2	0.91%	1.09%
3	25	11.36%	13.66%
4	27	12.27%	14.75%
5 (Strongly Agree)	52	23.64%	28.42%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

### Question 32

I am satisfied with the job search services I received in the Career and Testing Office.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	107	48.64%	58.47%
1 (Strongly Disagree)	2	0.91%	1.09%
2	1	0.45%	0.55%
3	25	11.36%	13.66%
4	16	7.27%	8.74%
5 (Strongly Agree)	32	14.55%	17.49%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

### Question 33

Comments regarding Career and Testing Services:

**Text input**

always helpful and kind.

XXXXXXXXXX  
Patrick Piman is very helpful, and the woman who runs the PSB is very nice and helpful.

Good.

N/A

Have not used yet.

N/A

I don't use the Career Services and I was able to get into the placement test with no problem

The Career and Testing Office personel are very helpful.

The proctor I had for my placement tests was very kind, and he pointed me in the right direction for the registration process.

worked well with me to get my testing done to start classes

Never used it

take it serious

I didn't have to take any placement tests for my program nor have I dealt with the Career and Testing Office.

no problem

non to offer

none

none

very helpful

Have not used in over two years.

n/a

Could use improvement.

very usefull

no

none.

they are helpful

none

It worked well.

N/A

move testing times (other than 2 x a day)

none

I have no idea what this is.

N/A

N/A

line @ registration

Great

N/A

N/A

### Question 34

The staff person located at the counseling window is courteous.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	59	26.82%	32.24%
1 (Strongly Disagree)	2	0.91%	1.09%
2	2	0.91%	1.09%
3	24	10.91%	13.11%
4	39	17.73%	21.31%
5 (Strongly Agree)	57	25.91%	31.15%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

### Question 35

The counseling staff is readily available and provides services in a prompt and timely manner.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	55	25%	29.89%
1 (Strongly Disagree)	2	0.91%	1.09%
2	5	2.27%	2.72%
3	21	9.55%	11.41%
4	37	16.82%	20.11%
5 (Strongly Agree)	64	29.09%	34.78%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

### Question 36

I was able to obtain the assistance/information I was seeking from the counselors.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	58	26.36%	31.69%
1 (Strongly Disagree)	3	1.36%	1.64%
2	6	2.73%	3.28%
3	19	8.64%	10.38%
4	32	14.55%	17.49%
5 (Strongly Agree)	65	29.55%	35.52%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

## Question 37

Comments regarding Counseling.

### Text input

I appreciate them.

Good help.

None.

N/A

very helpful

help me at the beganing on picking classes.

They are worthless. I was given assistance when I first started. Every suggested class was wrong. The apparently are not capable of looking in the catalog. After going to asking my instructor, he showed me the catalog and the order of the classes. If the counselor would have done at least that, I would have been fine. I ended up getting the classes changed, but I'll never go to counseling again.

i have never talked to one of the counselors

I have never used Counseling.

no problem

none

none

none

Friendly and helpful.

When advised orginally several years ago. I ended up in associates in science which is a degree that is more of a continuing education class. I really could not do much with that degree. So I have been in school for years now finally switching to a program where the degree I get I can actually use. Also might I add that I don't have to compete to get into like nursing. I just changed my major. I would have like to get into Sonography or Radiography but since you are required to drive so far out of Wilmington 90% of the time that was not a option for me. I would like such programs to be more local in clinical sites ect....

Sometimes they seem like they do not want to be bothered. Not as concerned as they should be.

have never seeked counseling

no

The registration staff were rude and unwilling to help me in any way. They were unwilling to let me sign up for a class because I take most of my classes at UNCW. She said she would let me sign up for the class if I was a CFCC student but she was unwilling to "fight for me" because I am not.

Very helpful.

haven't meet them

none

I haven't taking advantage of the counseling services yet.

very helpful (Laren is the best)

none

I have had no need for your counseling yet.

N/A

N/A

N/A

None

N/A

never been

### Question 38

The Student Disability Services staff is courteous.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	148	67.27%	81.32%
2	1	0.45%	0.55%
3	6	2.73%	3.3%
4	7	3.18%	3.85%
5 (Strongly Agree)	20	9.09%	10.99%
Not answered:	38	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 182**

### Question 39

The Student Disability Services staff is readily available and provides services in a prompt and timely manner.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	146	66.36%	81.11%
2	2	0.91%	1.11%
3	4	1.82%	2.22%
4	9	4.09%	5%
5 (Strongly Agree)	19	8.64%	10.56%
Not answered:	40	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 180**

### Question 40

I was able to obtain the assistance/information I was seeking from the Disability Services Office.

## Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	149	67.73%	81.42%
1 (Strongly Disagree)	1	0.45%	0.55%
2	2	0.91%	1.09%
3	4	1.82%	2.19%
4	8	3.64%	4.37%
5 (Strongly Agree)	19	8.64%	10.38%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

## Question 41

Comments regarding Student Disability Services:

### Text input

Very kind and helpful helping me with my needs

Na

Very helpful staff. Me my unique needs.

N/A

No disabilities

Never used it

i have never talked to them either.

n/a

none to offer

none

none

none

Did not use.

I have a foot condition where I was hospitalized for a staff infection. It has left me with lymphadema among other things. Some days are good and others are not so good. I had to get dr's letters over and over each semester when one notes said that my problem was chronic and would not just go away. That was a hassle. My dr did not declare me handicap, but did say that parking close at school would help since I have to carry books and laptop ect....

have never used these services

no

none.

havent meet them

N/A

N/A

N/A

None

Great

N/A

N/A

## Question 42

The staff person located at the financial aid counter is courteous.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	53	24.09%	28.8%
1 (Strongly Disagree)	15	6.82%	8.15%
2	7	3.18%	3.8%
3	27	12.27%	14.67%
4	24	10.91%	13.04%
5 (Strongly Agree)	58	26.36%	31.52%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 43

The financial aid staff is readily available to answer my questions about financial aid.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	53	24.09%	28.8%
1 (Strongly Disagree)	7	3.18%	3.8%
2	13	5.91%	7.07%
3	26	11.82%	14.13%
4	28	12.73%	15.22%
5 (Strongly Agree)	57	25.91%	30.98%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 44

Financial aid services are provided in a prompt, timely manner.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	51	23.18%	27.72%
1 (Strongly Disagree)	12	5.45%	6.52%
2	12	5.45%	6.52%
3	25	11.36%	13.59%
4	25	11.36%	13.59%
5 (Strongly Agree)	59	26.82%	32.07%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 45

I was able to obtain the assistance/information I was seeking from the Financial Aid Office.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	55	25%	30.05%
1 (Strongly Disagree)	4	1.82%	2.19%
2	12	5.45%	6.56%
3	29	13.18%	15.85%
4	24	10.91%	13.11%
5 (Strongly Agree)	59	26.82%	32.24%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

## Question 46

Comments regarding the Financial Aid Office:

### Text input

Sometimes faculty was a little short in their explanations and help.

Often very rude, i know it is very busy at the beginning of the semester but the ladies in the financial aid office need to learn how to not direct their frustration out at the students. Its very rude and unhelpful. I hear a lot of complaints! Other wise the scholarship department is wonderful, always friendly and helpful. Kay Warren is the most helpful employee I have meet here at Cape Fear!!

The financial aid office at the North Campus is slightly more helpful than the downtown office. I haven't been able to get much help from the secretary in the downtown office. She is unfriendly and I find it very inconvenient that she cannot set up appointments for the financial aid staff. She always tells me I need to call for an appointment, but when you call it takes several attempts b/c the calls usually go to voicemail. The staff seems annoyed when you ask questions about financial aid.

For the most part, they have been helpful and polite, but there have been a few times when they were simply rude!!!

The only helpful and friendly staff at financial aid are Ellen Stash and Rachel Cavanaugh (VERY helpful!). Nicole Padiner is very short and seems unwilling to help (maybe just because she was pregnant?. A major complaint I have is that I applied for scholarships WAY before the deadline (in July) online, and my application was "lost" along with many other classmates'. When I went to resolve the issue, JoAnne Craig was very nasty about it, and not helpful at all! She acted like she couldn't be bothered and blamed it on me...she said "this time I won't make you rewrite the essays, but next year you won't have it so easy!"

see comments from part 1

I am disappointed in how the financial aid office has lost all of my current scholarship applications. I did not just online, but submitted one on paper and even met with someone who told me she had all my scholarships requirements. Months later I find out the dept lost all my paper work and information. I went in to meet with someone and she was rude when asked for help. I have much better service from the North campus financial aid office than the downtown office.

I have not applied for it.

Students should be able to set their payment plan if their finacial aid isn't available because some people cant afford to pay 250 dollars right off the back.

Good help.

Customer service skills training needed. I feel as if I am "unwanted" when I visit this office.

N/A

quick and easy

Need a new V.A. rep.

the lady at the frount desk is rude and thinks she knows it all down town compass

help me get my Financial Aid for school

What mean and lazy people

they are very helpful.

every one was very helpful

I have been having a hard time getting in to the financial aid office. Everytime i go, someone is in an appointment that was scheduled for hours previous.

none to offer

not the fastest at getting stuff done and dont seem like the happiest people working

none

none

lauren wohlgamouth at the north campus is awesome...front desk assistance not so much

Applied online, but was denied.

I do not qualify for pell, I do not qualify for stafford loans. I need more alternatives!!

This service is of great importance to many people. From my experience, there is still much improvement that needs to happen regarding this service.

they do a very good job

no

none.

nice people

There needs to be more people for financial aid

The people in the financial aid office were beneficial to meet my needs; however, they never seem happy to help.

none

Financial aid office was very courteous, and helpful and assisted in all my needs.

answers all my questions very helpful and informative

none

were not happy to help, did not appear to show concern for financial needs

Ms. ~~Cavanaugh~~ & front desk receptionist are RUDE! No way to treat anyone!

Its a hot mess in there. I never feel organized in there & like they breeze through to the next person asap.

Front desk receptionist is very rude and so is Mrs. ~~Cavanaugh~~

Needs to be more friendly

if we need to get our grades first before financial aid

Great

N/A

N/A

Downtown office, ~~Rachel Cavanaugh~~ is knowledgeable but not nice ever

North Campus Financial Aid office seems much more willing to assist than downtown campus

North campus financial aide office was great. Downtown campus is not informative nor courteous.

## Question 47

The Student Activities/Athletics staff is courteous.

### Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	144	65.45%	78.26%
1 (Strongly Disagree)	1	0.45%	0.54%
3	11	5%	5.98%
4	7	3.18%	3.8%
5 (Strongly Agree)	21	9.55%	11.41%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

### Question 48

The student activities and athletics provided are sufficient to meet my needs.

### Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	144	65.45%	77.84%
1 (Strongly Disagree)	2	0.91%	1.08%
3	11	5%	5.95%
4	5	2.27%	2.7%
5 (Strongly Agree)	23	10.45%	12.43%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 185**

### Question 49

Are there any new student activities or athletics you would like offered?

#### Text input

- No
- Something involving Football, Hockey, lacross or anythign besides basketball!
- Na
- Gaming tournaments
- N/A
- No
- Submarine
- Kickball, Ping-Pong, Bowling, Billards.
- Surf team
- N/A
- social events
- none
- none
- none
- None.

none

no

Lacrosse.

nope

student workout center

paintball

I really don't know what is offered. A football team would be nice.

N/A

sorority  
drill team

N/A

N/A

N/A

N/A

Dance

No

N/A

Football

Girls basketball

## Question 50

Comments regarding student activities or athletics:

### Text input

Na

Don't participate in activities or athletics

i havent tried to be in any clubs yet. it being my first year i didnt want to overwhelm myself.

N/A

none to offer

none

campus north really needs a gym students would stay on campus and socialize more if there was somewhere to be active and intermurals would take off.(more school spirit)

none

none

None.

dont participate in any

no

There is no lacrosse.

nope

none

Maybe they should post tryouts. I'm 6ft. 5in. 230lbs. I might be intersted in playing.

N/A

none

I'm not active. I have no idea.

N/A

N/A

Maybe more clubs?

N/A

a lot of options

N/A

## Question 51

Service in the campus bookstore is provided in a courteous manner.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	5	2.27%	2.72%
1 (Strongly Disagree)	1	0.45%	0.54%
2	5	2.27%	2.72%
3	21	9.55%	11.41%
4	51	23.18%	27.72%
5 (Strongly Agree)	101	45.91%	54.89%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 184

## Question 52

Hours of operation in the campus bookstore are adequate.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	6	2.73%	3.28%
1 (Strongly Disagree)	3	1.36%	1.64%
2	1	0.45%	0.55%
3	26	11.82%	14.21%
4	51	23.18%	27.87%
5 (Strongly Agree)	96	43.64%	52.46%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

## Question 53

Books and supplies are available in the campus bookstore when needed.

## Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	4	1.82%	2.19%
1 (Strongly Disagree)	3	1.36%	1.64%
2	7	3.18%	3.83%
3	35	15.91%	19.13%
4	53	24.09%	28.96%
5 (Strongly Agree)	81	36.82%	44.26%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

## Question 54

Comments regarding the campus bookstore:

### Text input

Bookstore should open a little earlier.

The staff has been very helpful.

Books are OVERPRICED!!!!!!!!!!!!

They were extremely efficient this semester

Provide more used books!!!

Good.

None.

Have'nt had to use them much, but when I did they had it.  
Amazon.com is our friend too.

When this semester first started I had to go about two or three weeks without the book I needed for my class

books are a rip off

The prices on many items are massively inflated, 4 AA batteries for over 5 dollors is hard to expect from college students that often have hard enough of a time paying rent.

To expensive

Books are ridiculously overpriced!!!!

had all the books i needed

The school overcharges on books and supplies!!!!

Way too expensive, buying books online is so much cheaper. Why doesn't CFCC lower the prices to something reasonable and get the business they lose to online sellers?

its very nice and neat. and a very nice staff.

Some people in my class were not able to get all their books at the bookstore on north campus.

no problems

Friendly and helpful staff.

none to offer

wasnt able to get some books right away at the north campas, they were out or had been ordered

very helpful

sell more phi theta kappa items at a reduced rate. the students who are members should be recognized by all.

Order enough books.

none

none

None.

More communication between instructor and bookstore staff is needed.

The new bookstore looks great!

when i purchased books on tax free day, there were books that wouldnt "scan" because they werent in the system right. i feel like this is something that should be handled before they expect a rush of students.

the employees are always very helpful

no

very nicely laid out and helpful staff.

need to keep books in stock..i needed a book for automotive class all year and every time i went in there they never had it i'll keep that opinon to my self

No one ever offered help finding books numerous times I visited store. I had to run someone down each time and they were deliberately avoiding helping customers.

none

way to high for books in money.

they have always been helpful and kind

more to choose from and hate being followed around the whole time I'm in there.

I still haven't received things in my bag they were to supply.

N/A

N/A

The guy who works in there is sexy.

a lot of stuff

N/A

All the books needed were sold out a while before they got any back in.

N/A

## Question 55

The staff located at the cashier's window (where you pay tuition) is courteous.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	37	16.82%	20.22%
1 (Strongly Disagree)	1	0.45%	0.55%
2	4	1.82%	2.19%
3	22	10%	12.02%
4	37	16.82%	20.22%
5 (Strongly Agree)	82	37.27%	44.81%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

## Question 56

Cashier services are provided in a prompt, timely manner.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	36	16.36%	19.57%
1 (Strongly Disagree)	1	0.45%	0.54%
2	2	0.91%	1.09%
3	18	8.18%	9.78%
4	40	18.18%	21.74%
5 (Strongly Agree)	87	39.55%	47.28%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

### Question 57

I was able to obtain the information/assistance I needed from the cashier's window.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	36	16.36%	19.89%
1 (Strongly Disagree)	1	0.45%	0.55%
2	3	1.36%	1.66%
3	19	8.64%	10.5%
4	39	17.73%	21.55%
5 (Strongly Agree)	83	37.73%	45.86%
Not answered:	39	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 181**

### Question 58

Hours of operation for paying fees at the cashier's window are adequate.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	37	16.82%	20.33%
1 (Strongly Disagree)	1	0.45%	0.55%
2	4	1.82%	2.2%
3	18	8.18%	9.89%
4	42	19.09%	23.08%
5 (Strongly Agree)	80	36.36%	43.96%
Not answered:	38	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 182**

## Question 59

Comments regarding the cashier's window:

### Text input

There was this guy one time at the window with a glasses and a mustache who gave me the feeling that he could care less if I paid my tuition or not, also there was a lady one time that relly helped me out by letting me pay a certain amount of my tuition and the rest later while my financial aid was kicking in but that guy gave me a set payment and that was it. :(

Good help.

None.

Did everything online! =)

Good Service

paid online

i talked to the financial aid people so they help me with that i didnt have to talk to any one else.

The ladies at the Cashier's office have always been pleasant and helpful.

N/A

none to offer

none

none

none

None.

FASFA pays for my classes so I have never had any experience with paying tuition.

have never had the pleasure of dealing with them

no

Very nice staff.

keep doing what you are doing

Pat was really nice; however, he is no longer staffed in the foundation building. The new lady isn't as nice.

I have never used these services. My tuition and fees have always been processed online

none

friendly

never been there.

N/A

N/A

N/A

friendly

N/A

I think that they should close later because some students work and they don't have to pay their tuition.

N/A

## Question 60

Classroom computers are available and are in good working order.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	24	10.91%	13.04%
1 (Strongly Disagree)	3	1.36%	1.63%
2	7	3.18%	3.8%
3	21	9.55%	11.41%
4	50	22.73%	27.17%
5 (Strongly Agree)	79	35.91%	42.93%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 61

Classroom computers are adequate for performing the tasks required in my courses.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	22	10%	11.89%
1 (Strongly Disagree)	2	0.91%	1.08%
2	6	2.73%	3.24%
3	19	8.64%	10.27%
4	52	23.64%	28.11%
5 (Strongly Agree)	84	38.18%	45.41%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 185**

## Question 62

The computer facilities available to me outside the classroom are adequate for my needs.

**Frequency table**

<b>Levels</b>	<b>Absolute Frequency</b>	<b>Relative frequency</b>	<b>Adjusted relative frequency</b>
N/A	22	10%	11.96%
1 (Strongly Disagree)	1	0.45%	0.54%
2	6	2.73%	3.26%
3	25	11.36%	13.59%
4	39	17.73%	21.2%
5 (Strongly Agree)	91	41.36%	49.46%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

### Question 63

Comments regarding computer services:

**Text input**

---

It would be nice to have a few more computers in the learning lab. Sometimes it is full.

---

Na

---

Very up to date.

---

Computers are maintained well.  
Any thoughts on having Mac computers for some of the classes?

---

Good

---

Need updating, some computers dont perform as well as others, or run really slow. Some have glitches in AutoCAD etc.  
work well and not that many problems

---

We have had a lot of problems this semester with the computers. We were unable to start our programs a few times and we still can't print.

---

the computers in the class room need more RAM !!!

---

The program I'm in dosen't have computers. Why not?

---

sometimes to many people, may have to come back another time

---

well kept up

---

the computers in the library need to be upgraded. any course taken in cet needs to be accessible in the library on their computers

---

none

---

none

---

None.

---

Extend Saturday hours in the Learning Lab.

---

they are well taken care of and always in working order

---

no

---

none.

---

good

---

There should be a better system in the Learning Lab than having to find that card to scan. Would it be possible to just use campus login and password instead or some other system?

---

nope

---

more comp. available in our building, sharing 2 is not enough.

---

N/A

---

N/A

---

N/A

---

N/A

---

Great

---

N/A

---

N/A

---

### Question 64

Food service in the college cafeteria is provided in a courteous manner.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	34	15.45%	18.48%
1 (Strongly Disagree)	9	4.09%	4.89%
2	8	3.64%	4.35%
3	17	7.73%	9.24%
4	41	18.64%	22.28%
5 (Strongly Agree)	75	34.09%	40.76%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 184

## Question 65

Food prices are reasonable.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	34	15.45%	18.48%
1 (Strongly Disagree)	15	6.82%	8.15%
2	19	8.64%	10.33%
3	28	12.73%	15.22%
4	34	15.45%	18.48%
5 (Strongly Agree)	54	24.55%	29.35%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 184

## Question 66

The selection of food and beverages is satisfactory.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	36	16.36%	19.57%
1 (Strongly Disagree)	14	6.36%	7.61%
2	16	7.27%	8.7%
3	31	14.09%	16.85%
4	34	15.45%	18.48%
5 (Strongly Agree)	53	24.09%	28.8%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 184

## Question 67

Comments regarding the college cafeteria:

### Text input

Always smells good in there.

most of the time good, cashiers nice , and the head guy in the back is so nice and takes pride in what he does.

Pizza is ALWAYS cold and the new fries are horrible!!

Drinks are way to expensive. Chef is very nice!!!

The new staff in the cafeteria are very friendly!

healthier food options should be available. more salads, lean meat, sandwiches, etc.

food price does not match the quality

Provide more fruit cups with more fruit in them.

None.

N/A

I don't use the cafeteria

food is good and does not cost that much

no problem

Meals are unbalanced, serve too many starches and not enough vegetables. I'm a diabetic, the meals dork out my blood sugar. They seem like fat people plan them out.

not the happiest people and not the greatest food

none

none

none

None.

There are some who work in the cafeteria who aren't courteous but they serve the food in a timely manner.

i have never eaten there

no

Too expensive.

good pizza

food is over priced for the quality

More healthy options would be nice.

vending machines prices are crazy

none

i always bring food from home.but they are very kind and ethustastic.

Awsome catering service. Great food.

employees are really nice and always seem happy

More variety; lower prices

make more so when we get there it's not all gone, serve breakfast all day!

GREAT FOOD

good overall; some employees aren't always friendly

Why is a box of lettuce \$5? Hair everywhere!

N/A

Needs to speed up & have food prepared.

quicker - sometimes it takes more than 15 minutes to get my food.

I love it!

Give ~~Cathy~~ a raise

Prices sometimes high. Food not always up to par. Found ALOT of hair in my food!

Clean

Cooks need attitude changes. Cook more made to order things.

NEED NEW COOKS!!!

Cooks need attitude adjustment

Need more selection of food

Cooks will not cook after a certain time even when they are still open!

More vegetarian options

Very highly priced and charge extra for every little thing. Lots of the staff is rude.

The people working in their aren't very nice

more food choices are needed

better food on north campus

The food is NOT good, the selection SUCKS and the cooks are RUDE. BOO!

North campus staff is nice, but food is terrible at night

The cafeteria need a new catering company. Food is often cold and hard.

as the year has progressed the food has gotten better

more selection and they are always out of things

better food. nicer staff.

## Question 68

The maintenance and cleanliness of classrooms are satisfactory.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	6	2.73%	3.24%
1 (Strongly Disagree)	4	1.82%	2.16%
2	4	1.82%	2.16%
3	20	9.09%	10.81%
4	41	18.64%	22.16%
5 (Strongly Agree)	110	50%	59.46%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 185

## Question 69

The physical environment of the buildings is adequate (including space, lighting, ventilation and temperature).

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	5	2.27%	2.69%
1 (Strongly Disagree)	9	4.09%	4.84%
2	6	2.73%	3.23%
3	17	7.73%	9.14%
4	47	21.36%	25.27%
5 (Strongly Agree)	102	46.36%	54.84%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 186

## Question 70

Bathrooms are kept clean and in good working order.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	4	1.82%	2.16%
1 (Strongly Disagree)	5	2.27%	2.7%
2	3	1.36%	1.62%
3	21	9.55%	11.35%
4	39	17.73%	21.08%
5 (Strongly Agree)	113	51.36%	61.08%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 185

## Question 71

The college grounds are well maintained.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	4	1.82%	2.15%
1 (Strongly Disagree)	2	0.91%	1.08%
2	1	0.45%	0.54%
3	18	8.18%	9.68%
4	40	18.18%	21.51%
5 (Strongly Agree)	121	55%	65.05%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 186

## Question 72

Comments regarding maintenance of facilities:

### Text input

The women who maintain the restroom facilities in building L do a wonderful job and are very courteous.

so glad cfcc is tobacco free!

some classrooms are extremely hot and other classrooms (even next door) are extremely cold.

Some of those toilets that are motioned sensitive dont flush when you move away.

Need to fix time on clock on first floor.

The North Campus buildings are consistently too cold, no matter what time of year.

Very clean facilities.

The Campus I frequent is always clean, Lounge areas and Bathrooms.

Nice campus'

The North Campus is the nicest.

everything is kept up well

The climate control in this building is horrible! It is freezing in here most the time, but the other room is hot.

the roof leaks in my class room and the attempts to fix the problem have been less than exceptional some times i feel like i am in a class room in Mexico

Why aren't there any partisions between the urinals?

looks good

great staff

Staff is really nice

none

none

None.

The temperature in rooms with computers tends to be overly warm due to the constantly running machines. These rooms need more cooling to be comfortable.

the campus is always clean and well trimmed

no

Smokers in the bathroom, Ants on the sink, and Towels are always out

They need to fix the ceiling in the F building.

the celling in the f building is leaking on people and maintenance is lazy and they wont fix it properly

To my knowledge, maintenance staff have yet to replace the air filter in the grinding room in the welding department, despite the fact that this dirty filter started a fire in that room in the spring of '09 year. Simply changing a light bulb can take months. CFCC maintenance is shoddy in general.

Exercise equipment gym weight promote more healthy living,

Sue is the best!

The person the cleans the first floor in the McKeithan Center does a great job. A++++

nope

they seem to do a good job

Need better lights in bathrooms

Better lighting

good, toilets flush way too many times; about 5x everytime you use the bathroom.

cosmo building needs natural lighting, not flourescent

Meh, they clean.

N/A

N/A

We clean our own class room.

very clean

N/A

Clean

Need ventilation in the manicuring room because of all the chemicals used.

Ventilation in the manicuring class was not good.

N/A

toilets sometimes don't flush or continuously flush

Friendly staff and very polite

Bathrooms are 2 dark & wasteful. toilets flush non-stop

## Question 73

Campus security is satisfactory.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	6	2.73%	3.24%
1 (Strongly Disagree)	14	6.36%	7.57%
2	10	4.55%	5.41%
3	46	20.91%	24.86%
4	37	16.82%	20%
5 (Strongly Agree)	72	32.73%	38.92%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 185

## Question 74

The college provides a safe environment for students.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	6	2.73%	3.24%
1 (Strongly Disagree)	9	4.09%	4.86%
2	5	2.27%	2.7%
3	28	12.73%	15.14%
4	48	21.82%	25.95%
5 (Strongly Agree)	89	40.45%	48.11%
Not answered:	35	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 185

## Question 75

Comments regarding campus safety/security:

### Text input

Sometimes early in the morning, I feel there should be someone available to escort from the parking deck...

Very helpful.

None.

A good visible presence of campus police.

No problems

How can a 80 year old man provide a safe environment

you need younger and more in shape officers

needs to check over visitor and special parking. they seem not to know how to distinguish visitor and special parking spots. if not then there needs to be more work because tickets are being passed out when it blantly says vistor but they say you are in special parking. either fix it or fix them

Stop letting the security guards drive around and waste gas in a car when they have an electric golf cart.

Security is a joke. I do not feel safe. The school doesn't punish anyone and the security is basically retired people counting cars. They are nice people, but they do not make me feel safe here. When there was a fight in the parking lot, no one was around. When people squeal their tires and excessively speed, no one does anything. Night parking is just a matter of time before something happens.

the campus police are doing there there jobs but they could try not to be such assholes i mean rude or at least pretend to like there jobs

none to offer

they are to old and some are very mean at the north campas

none

Some security officers ARE NOT WELL MANNERED.

Security guards should be security guards! Not the parking police. This campus really doesnt need parking decals anyway other than ones for teacher parking.

none

they are too old and slow

Speeding and the running of stops is an issue that needs attention.

There is still a large amount of students smoking in the back breezeways..I applaud the campus for going smoke-free.

i see security officers in the parking lot every night that i have school

no

Some of the security guards have control issues at home with their wives where they have no control. They then in turn bring that to CFCC in a "control freak" manner harassing obvious students for their identification cards directly outside of the cafeteria. Some rent-a-cops need to be re-evaluated in order to provide a more friendly experience at CFCC.

Security has over inflated heads.

they are way to cocky i mean come on they are rent a cops for god sake

none

yall need some younger security staff.what would happen if a girl got her purse stolen or assaulted.it would take them forever and a day to get over there.and they couldnt do any thing but call the cops,and by then there already gone.

Younger security guards  
More blue lights, lighting in parking lots

get younger security guards, not ones that can't even get out of the car.

The old men are nice.

N/A

N/A

Stop looking in my car, its creepy.

good

N/A

Awsome

Great

don't see security when leaving night classes @ 9:30

parking areas need increased on site security @ night.

## Question 76

Learning Resources Center (LRC) staff is courteous.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	77	35%	42.08%
1 (Strongly Disagree)	1	0.45%	0.55%
2	4	1.82%	2.19%
3	20	9.09%	10.93%
4	26	11.82%	14.21%
5 (Strongly Agree)	55	25%	30.05%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

## Question 77

The LRC staff is readily available and provides services in a prompt, timely manner.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	79	35.91%	42.93%
2	2	0.91%	1.09%
3	19	8.64%	10.33%
4	28	12.73%	15.22%
5 (Strongly Agree)	56	25.45%	30.43%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 78

The LRC collections and resources meet my needs.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	80	36.36%	43.48%
1 (Strongly Disagree)	1	0.45%	0.54%
2	3	1.36%	1.63%
3	20	9.09%	10.87%
4	28	12.73%	15.22%
5 (Strongly Agree)	52	23.64%	28.26%
Not answered:	36	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 184**

## Question 79

The LRC has a broad range of learning resources in varied formats.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	80	36.36%	44.2%
2	2	0.91%	1.1%
3	18	8.18%	9.94%
4	30	13.64%	16.57%
5 (Strongly Agree)	51	23.18%	28.18%
Not answered:	39	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 181

## Question 80

The LRC provides access to information/resources through state of the art technology.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	83	37.73%	45.36%
2	1	0.45%	0.55%
3	20	9.09%	10.93%
4	29	13.18%	15.85%
5 (Strongly Agree)	50	22.73%	27.32%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

## Question 81

The LRC orientation is helpful.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	91	41.36%	49.73%
1 (Strongly Disagree)	2	0.91%	1.09%
2	2	0.91%	1.09%
3	13	5.91%	7.1%
4	27	12.27%	14.75%
5 (Strongly Agree)	48	21.82%	26.23%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 183

## Question 82

The LRC hours of operation are satisfactory for my needs.

Frequency table

Levels	Absolute Frequency	Relative frequency	Adjusted relative frequency
N/A	81	36.82%	44.26%
1 (Strongly Disagree)	1	0.45%	0.55%
2	4	1.82%	2.19%
3	17	7.73%	9.29%
4	31	14.09%	16.94%
5 (Strongly Agree)	49	22.27%	26.78%
Not answered:	37	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

**Total answered: 183**

## Question 83

Comments regarding the Learning Resources Center.

### Text input

None.

N/A

Nice environment

no problems

Half the time I enter the North Campus LRC, there is nobody present at the desk. I have waited upwards of ten minutes just for a person to arrive (I left after ten minutes) and they had not left any indication that someone was to return (no Be Right Back signor anything!)

none to offer

none

none

none

Did not use.

Extend Saturday hours for the library.

i have never used the learning resources center

no

none.

they are helpful

none

N/A never been

I don't even know what this is.

N/A

N/A

No.

Great

N/C

N/A

## Question 84

What radio station(s) do you listen to regularly? (select all that apply)

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
WGNI 102.7	31	6.77%	17.61%
Coast 97.3	61	13.32%	34.66%
Surf 98.3	64	13.97%	36.36%
WHQR	6	1.31%	3.41%
WWQQ 101.3	45	9.83%	25.57%
The Bone 103.7	39	8.52%	22.16%
The Hawk 94.5	20	4.37%	11.36%
Rock 104.5	34	7.42%	19.32%
The Penguin 106.7	26	5.68%	14.77%
Will FM	11	2.4%	6.25%
Z-107.5	78	17.03%	44.32%
Other:	43	9.39%	24.43%
<b>Sum:</b>	<b>458</b>	<b>100%</b>	<b>100%</b>

Total answered: 176

### Text input

Rock 105.5

XM/Sirius

foxy 99.1

88.5

105.5

106.3

88.9

foxy 99.1

88.5, 88.9

The Edge 88.5

96.3

105.5

99.9

105.5

Sirius

Rock 105.5

talk radio am 980 the wave

k love

105.5

105.5

Rock 105.5

101.3

105.5

ipod

105.5

105.5
105.5
101.9
99.1
95.5
88.9 The Edge
95.1 WRNS, 99/9
92.3
92.3
105.5
92.3
105.5
104.5
99.1
92.3
980 AM

### Question 85

What newspapers do you read frequently? (select all that apply)

**Frequency table**

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Star News	115	65.71%	83.94%
Wilmington Journal	6	3.43%	4.38%
Encore	21	12%	15.33%
Pender Chronicle	4	2.29%	2.92%
Pender Post	10	5.71%	7.3%
Other	19	10.86%	13.87%
<b>Sum:</b>	<b>175</b>	<b>100%</b>	<b>100%</b>

**Total answered: 137**

**Text input**

None
none
State Port Pilot
Brunswick Beacon, The News Reporter
Internet
the news reporter
new york times
none
State Port Pilot
Island Gazzette
none
Island Gazette
None
None

## Question 86

What television stations do you watch most often? (select all that apply)

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
WWAY-TV3 (ABC)	86	25.52%	51.81%
WECT-TV6 (NBC)	78	23.15%	46.99%
FOX 26 (FOX)	91	27%	54.82%
WILM (CBS)	35	10.39%	21.08%
WB Network	12	3.56%	7.23%
Other	35	10.39%	21.08%
<b>Sum:</b>	<b>337</b>	<b>100%</b>	<b>100%</b>

Total answered: 166

### Text input

E! News

History

none

ESPN

USA

discovery channel

cnn

sportsmen channel

news 14

SPEED, ESPN

PBS

HBO, VERSUS

science ch.

cnn

HBO

USA

No TV

Comedy Central

Discovery

comedy central

spike

None

Food Network, BBCA, Teen Nick (don't judge!)

Bravo

MTV or VH1 or ION

MTV

TBS

MTV

## Question 87

Please check any web sites you visit on a regular basis:

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
MySpace.com	16	7.27%	9.94%
facebook.com	101	45.91%	62.73%
WECT.com	6	2.73%	3.73%
starnewsonline.com	12	5.45%	7.45%
WWAYTV3.com	4	1.82%	2.48%
Other	22	10%	13.66%
Not answered:	59	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 161

### Text input

None

none

cfcc.edu

yahoo

yahoo

nascar.com

youtube

espn

CFCC

MSN, Google

craigslist.org

youtube

wblivesurf

craigslist.org

gmail, polyrore, my website

## Question 88

Do you remember seeing a Cape Fear Community College TV commercial in the last six months?

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	76	34.55%	40.86%
No	110	50%	59.14%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 186

## Question 89

Do you remember hearing a Cape Fear Community College radio commercial in the last six months?

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	58	26.36%	31.18%
No	128	58.18%	68.82%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 186

## Question 90

How did you find out about Cape Fear Community College? (check all that apply)

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Advertisement	27	10%	15.08%
Word of mouth	109	40.37%	60.89%
High school counselor	44	16.3%	24.58%
College publication	19	7.04%	10.61%
Web site	44	16.3%	24.58%
Display at mall	4	1.48%	2.23%
Other	23	8.52%	12.85%
<b>Sum:</b>	<b>270</b>	<b>100%</b>	<b>100%</b>

Total answered: 179

### Text input

- Previous experience
- Friend
- Born in Wilm
- Lived here my whole life.
- drive by
- live here
- from high school and have been going here off and on for the last 12 years
- friend
- Unemployment Office
- Live in Wilmington
- North Brunswick High
- i live here
- family member
- attending class
- friends
- visiting Wilmington

## Question 91

Were you able to register for all the classes you wanted to take this semester? If no, which class(es) were you unable to take?

Frequency table

Choices	Absolute Frequency	Relative frequency	Adjusted relative frequency
Yes	159	72.27%	85.48%
No	27	12.27%	14.52%
Not answered:	34	0%	-
<b>Sum:</b>	<b>220</b>	<b>100%</b>	<b>100%</b>

Total answered: 186

### Text input

NOS

mec145

ELC110, HYD 111

atr111

WELDING FULL

WELDING DURING THE WEEK

MAT 121,CIS 110

math121

MED 201

Math

need more core classes online

BIOL 150

nos 130

CTS285

BIO 163

(online) classes that I need were not available online.

Cosmetology

## Question 92

Why did you enroll at Cape Fear Community College?

### Text input

It had the program I wanted to enter.

has what i needed, close to home, and because Kay Wynn was so friendly when i was a huskins student, i continued on here.

it is convenient and offered the dental program

Dental Hygiene=best program ever!!!

dental hygiene

To attend the Dental Hygiene Program

It was the only place the dental hygiene program was offered, in this area. Therefore, traveling far distances or moving was not an issue.

i wanted to pursue dental hygiene and cape fear has an excellent dental hygiene program.

Its the only college close enough and affordable enough.

To get a education about computers

Good school

Cheaper than a regular college.

Train for a new career.

Close to home

Cape Fear is close by, and very affordable.

Didn't want to move away from home

bored

For a degree

To get an associates degree

To get a degree in Mechanical Engineering Technology

location/program

to get a degree

Price, ease of entry, in town.

I want to pursue my goal of becoming a Mechanical Engineer

I wanted to get a good education as a Mechanical Engineer.

for schooling

To pursue something that I was not only interested in but good at as well.

BECAUSE IT HAS A GOOD PROGRAM FOR MY MAJOR

better education means better life

They were the only one that offerd mechanical eng. two year assoc. degree.

For work

My Dad said that I could get a job at his company with this degree. I didn't have the money to go to State. Although I didn't know I was coming to a high school. If these early high school students are so mature to go to college, why do the have a crossing guard to go across to the new building. How are they allowed to have sex on campus grounds. Anything for money right?

Closest college to me.

I dont want to be broke when i am 30

To learn to do what i love.

Because I didn't take an SAT and UNCW is too expensive.

Lost my job and wanted to further my education.

Work sent me

N.C. mechanical apprentice program through Corning Inc

corning allowed me to

MEET WITH JOE JUSTICE BEFORE ENROLLING AND WAS IMPRESSED BY THE CURRICULM, TECHKNOWLEDGY, KNOWLEDGE mR JUSTICE HAS IN THE FIELD, GREAT PROGRAM AND INSTRUCTORS.

cheaper

too find a better job

TO BETTER MY EDUCATION

to get a degree from a college in the town that i want to live in

Earn second AAS degree

I am trying to make a better and secure future for myself and kids!

to better my future

location and programs of study

Learn other job skills.

Would like to get into the Radiology program and I heard this was a good college for this.

additional education in my job field

Location, and needed to take some extra courses towards graduate school. It was affordable and some of the courses I needed were not offered at UNCW.

Great Nursing Program and I want to work at New Hanover, so it would be nice to do my clinicals there.

Because smaller class rooms. Cheaper than UNCW. Great programs. I would like this college to offer a program for veterinarian Technician

To better myself

to be in the dental assisting program

To enter the Dental Assisting or Dental Hygiene program.

to get better educated

Originally, it was as a gateway to UNCW. Now, it is to receive more education in a different field of study.

To increase my ever expanding knowledge base

They offer the program I want to be in, it is a lot cheaper than a university or Miller Motte, and it is close to my apartment.

for the dental assisting program

to better my education

Because I wanted to come to wilmington but I wasn't really going for a University so I choose CFCC

cheap and good education

Price, Automotive Classes

Because I wanted to further my education and I could afford to go to CFCC.

I needed medical terminology and UNCW doesn't offer it.

To recieve the best education for the price.

To get a degree.

because they are a good school

When the economy collapsed, my job went with it. I'm back in school to gain a new skill set and get another job.

To obtain a degree and to make self more employable

Because the opportunity was there.

Dental assisting program

dental hygiene program

I love the atmosphere of the college. I had heard that the staff was courteous. The dental hygiene program was competitive and small. I wanted that one on one instruction.

To continue my education.

For the dental hygiene program. I lived in wilmington and really didn't want to move.

Because you offer Dental Hygiene :)

small class size, reasonable cost

To better my future and get a better paying job = career.

to futher educate myself and to start a new career

To learn a trade that will make me finacially stable.

to get a job and learn a trade.

I heard good things about the welding program here

because I wanted to broaden and expand my knowledge for a reasonable price. They have a ton of programs that allow people to come right out of school and get jobs, or even get on with internships through the school.

To receive the training I will need to weld in the workplace of my choice, and make the money neccasary to support my family of three!

N/A

get my degree/find out what I want to do as a career.

Good Cosm program and close to home

to get a cosmetology license; tuition prices are much lower than UNCW

N/A

Because it was cheep & gave me what I needed for my education.

convenient, inexpensive

N/A

Because I could afford it and I felt like its just as good in knowledge as UNCW.

A heard great things about CFCC.

IDK

Continue Ed

Cosmetology  
Good opportunity  
to further my education  
I wanted 2  
It nere my home  
to get a degree  
Its a better school than any other.  
I like this school best  
For Esthetics Program  
to obtain an education in esthetics  
for cosmetology  
to become a licensed esthetician  
To make more money in life  
The only school that offered this course on this end of the coast.  
beach and esthetics program  
Wanted to take classes without the commitment of a 4 year university  
I want to be an esthetician