

NEED YOUR CFCC STUDENT ID NUMBER, USERNAME OR PASSWORD?

Ensure that you are logged into the Internet

Key **my.cfcc.edu** into your browser bar.



Click on **What's my Username or Password**



Click on **What's my ID Number?**

Enter your Last Name and full Social Security Number



(Note: If you did not supply your SSN on your Admissions Application, you cannot retrieve your ID number online. Call Admissions at 910-362-7557.)



Click **Continue**

Your CFCC Username and student ID will be displayed.

** Write it down for future reference.



Cape Fear Community College

Set or Reset Password

Enter Your Information

Select School: Cape Fear Community College

CFCC Username: student56 [What's my Username?](#)

CFCC ID: 0000056 [What's my ID Number?](#)

Next

ResetPassword version 4.0 (build 20130610-1)

Students | Faculty & Staff

Need additional assistance call 910-362-7778 | Need additional assistance call ext. 7188

Set or reset your Password.

- Enter the **FIRST** four numbers of your Social Security Number (be sure to use only the **FIRST** four numbers)
- Enter your birth date exactly as shown. Example 01/01/1986
- Enter the ZIP code of the address you provided on your Admissions application
- Enter your Mother's Maiden Name.



Cape Fear Community College

Validate Your Request

In order to set or reset your password you must fill in all the fields below. Be careful when entering this information because it must match your CFCC record exactly.

First Four digits of your SSN: ex: 123-45-6789

Birth date: ex: mm/dd/yyyy

Zip code on file: ex: 28401

What is your Mother's Maiden Name?: ex: Smith

Next

ResetPassword version 4.0

Click **Next**

Create a New Password

Enter and confirm a unique password at least 8 characters with upper and lower case letters and one number.

You may change your Security Question and answer here. Use the drop down button for additional questions.

Click **Finished**



Cape Fear Community College

Enter a New Password

Please choose a new password, it must be at least 8 characters in length, must have a mix of upper and lower case letters, and have at least one number. Please note that passwords cannot include your user account name.

Enter Your Information

New Password: Required

Confirm Password:

Security Question

What is your Mother's Maiden Name? Bill

Finished

Click **Continue to myCFCC...**



Cape Fear Community College

Success

Your password in the Directory Server was updated.

[Continue to myCFCC...](#)

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