

Look Up Your Username and Create a Password

1. Go to myCFCC: <https://my.cfcc.edu/>.



2. Fill out the requested information: *Note usernames are created 4-5 business days after you receive your welcome letter.

The image shows a screenshot of the 'Set or Reset Password' page on the Cape Fear Community College website. The page has a blue header with the college logo and name. Below the header, there is a red-bordered box containing the 'Set or Reset Password' title and a form. The form is titled 'Enter Your Information' and contains the following fields and buttons:

- 'Select School:' dropdown menu with 'Cape Fear Community College' selected.
- 'CFCC Username' input field with a 'What's my Username?' button.
- 'CFCC ID' input field with a 'What's my ID Number?' button.

A red arrow points from a red-bordered box above the form to the 'What's my Username?' button. At the bottom of the page, there is a 'Next' button.

Reset Password

What is my Username? [X]

Last Name*

CFCC ID Number

OR
Social Security Number

* = Required

Type the requested information.
Then click Continue

3.

Set or Reset Password

Enter Your Information

Select School: Cape Fear Community College ▾

CFCC Username What's my Username?

CFCC ID What's my ID Number?

Your username and ID will automatically populate in these fields.

4.

*Note: If you receive a error message please recheck your social security number, zip code and/or your date of birth. If you continue to receive an error, please contact the Student Helpdesk at (910) 362-7778.

5. Fill out the requested information: The screen below prompt you to create a password.

Validate Your Request

In order to set or reset your password you must fill in all the fields below. Be careful when entering this information because it must match your CFCC record exactly.

First Four digits of your SSN ex: 123-45-6789

Birth date ex: mm/dd/yyyy

Zip code on file ex: 28401

What is your Mother's Maiden Name?

Type in the first 4 digits of your social (not the last 4)
Birth Date and Zip Code CFCC has on file.
Typically this is the zip code you originally applied to the school from, unless you have updated it since.
Your Mother's Maiden Name.

6. If your information is invalid please contact C verify your information. If you need your Se

362-7370 to 8.

Enter a New Password

Please choose a new password, it must be at least 8 characters in length, must have a mix of upper and lower case letters, and have at least one number.

Please note that passwords cannot include your user account name.

Enter Your Information

New Password:
Required

Confirm Password:

Security Question

What is your Mother's Maiden Name ▾

Finished

Type in your new password in each box. It must have at least 1 capital letter, 1 number and nothing from your name.

Answer a security question from the list.

Click Finished. You're Done!

*****SUCCESS*****