Retirement/Disability Contacts

Prudential: 401(k), NC 457, NC 403(b)

- **Website:**
  - [email/retirement/IMFPWeb/hosted_websites/cs/ncplans/](mailto:email/retirement/IMFPWeb/hosted_websites/cs/ncplans/)
- **Phone:** 866-627-5267

Orbit: State Retirement employee portal

- **Website:**
  - [https://orbit.myncretirement.com/](https://orbit.myncretirement.com/)
- **Phone:** 1-877-627-3287

NC Retirement Systems Division:

Retirement & Disability

- **Website:**
  - [https://www.myncretirement.com/](https://www.myncretirement.com/)
- **Phone:** 877-627-3287

State Health Plan

- **Website:**
  - [www.shpnc.org](http://www.shpnc.org)
- **Employee Portal—eBenefits**
  - [https://shp-login.hrintouch.com](https://shp-login.hrintouch.com)
- **Eligibility & Enrollment Support:**
  - 855-859-0966
- **Benefit Questions:**
  - 888-234-2416
- **Prescription Questions:**
  - 888-321-3124

Pierce Group Optional Benefits

- **Website:**
  - [https://piercegroupbenefits.com/client/capefearcommunitycollege/](https://piercegroupbenefits.com/client/capefearcommunitycollege/)
- **Employee Portal- BenSelect:**
  - [https://harmony.benselect.com/Enroll](https://harmony.benselect.com/Enroll)
- **Service Center:**
  - 1-888-662-7500

Benefit Resources

CFCC Human Resources—Employee Benefits

- **Website:**
  - [http://cfcc.edu/hr/current-employees/benefits/](http://cfcc.edu/hr/current-employees/benefits/)
- **Email:** benefits@cfcc.edu
- **Phone:** 910-362-7312
- **Fax:** 910-362-7259

Health & Wellness

- **Website:**
  - [https://my.cfcc.edu/group/health-and-wellness/home](https://my.cfcc.edu/group/health-and-wellness/home)
- **Employee Assistance Provider (EAP):**
  - MYgroup McLaughlin Young
  - **Phone:** 800-633-3353
AMERIFLEX—
Flexible Spending Accounts
- Website: www.myameriflex.com
You can: check your Flexible Spending Account balance and history online (cardholders only), access manual claim forms, and view eligible expenses
- Customer Service: 888-868-3539
For questions, duplicate cards and other service questions contact: Medical or Dependent Care Customer Service. Please fax claims to the number printed on your form

Sun Life—Dental Insurance
- Website: www.sunlife.com/us
- Customer Service: 1-800-442-7742
- Fax Claims: 1-563-242-0184

Superior - Vision Insurance
- Website: www.superiorvision.com
- Customer Service: 1-800-507-3800

Colonial Life Contacts
- Website: www.coloniallife.com
- Customer Service & Wellness Screenings: 1-800-325-4368
- Claims Fax: 1-800-880-9325

How to Login: Pierce Group—BenSelect
Employee Portal- BenSelect: https://harmony.benselect.com/Enroll
- Username: Social Security Number with or without dashes
- Pin: Last 4 numbers of your Social Security Number followed by last 2 numbers of your Date of Birth Year

How to Login: State Health Plan—eBenefits
Employee Portal—eBenefits: https://shp-login.hrintouch.com
- Username: Your first name, the first initial of your last name, and the last 4 digits of your Social Security number
- Initial Password: Your social security number without spaces or dashes

To reset your login, please email CFCC Human Resources at benefits@cfcc.edu

Requesting ID Cards: State Health Plan
To request a new card or print a temporary card:
- Login to eEnroll: https://shp-login.hrintouch.com
Then login to Blue Connect
- Members may also call BCBSNC at 888-234-2416

Requesting ID Cards: Sun Life Dental:
You can view and print your ID card by:
- Going to website: https://www.sunlifedentalbenefits.com/dental-insurance/member/seeing-dentist/
- Select “sign in to My Dental Benefits”

Requesting ID Cards: Superior Vision
You can view and print your ID card by:
- Going to website: https://www.superiorvision.com/account/login/member