

Compliance Training Post-Quiz

1. NHRMC's Code of Conduct provides general guidelines and educates staff on the relevance of compliance throughout the hospital. TRUE FALSE
2. Billing for services or supplies that were not provided is an example of a compliance issue that should be reported. TRUE FALSE
3. NHRMC's guiding principle is that when you become aware of something you believe to be improper, you should report it! TRUE FALSE
4. Employees should never accept monetary gifts or tips from patients or their families. TRUE FALSE
5. An employee should never access patient health information except as needed to perform his/her job. TRUE FALSE
6. Patient health information that is accessed electronically is not monitored. TRUE FALSE
7. A patient's detailed condition information may be released over the phone with proper written authorization by the patient, which includes a list of individuals the patient wants to receive his/her detailed condition information and a code word. TRUE FALSE
8. Violation of patient confidentiality policies may result in disciplinary action, up to and including discharge. TRUE FALSE
9. Portable Telecommunication Devices for the Deaf (TDDs) are available on the 17th Street Campus on floors 2, 4, 6, 8, 10, & Switchboard, and on the CF Campus at the Switchboard. TRUE FALSE
10. Reports or concerns made through the Compliance Hotline are not investigated. TRUE FALSE

Print Name

Date

Signature

Employee Badge Number

Department

Position